



Versi Indoor Digital Signage Display

Installation Manual



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Package Contents

Contents

For each Versi display you ordered, you will receive one box. Each box contains the following items:



WiFi Aerial (Style is subject to availability)



Wall Mount Adapters



AC Cable



Screws



Versi Display



Security Covers

Please note that security covers, do come as standard but are not always required dependant on customer requirement - these may be removed before dispatch.

Contents

Wall Mount



Brackets



Wall screws, plugs and plastic spacers



Remote Control



Tools Required

Tools Required

Tools that may be required during your installation are listed below.

Hammer drill or screwdriver kit with adjustable torque/speed



Drill bits



Pencil



Spirit Level



Socket set



Assorted screwdrivers



Instructions



Instructions

Prior to installation, carefully evaluate the chosen environment to ensure it meets the operational requirements. Because the Versi display utilises a fanless design and relies entirely on passive cooling, selecting an appropriate location is critical for optimal performance and hardware longevity.

General Positioning Guidelines:

Follow these foundational rules when selecting a mounting location to ensure the hardware can effectively regulate its own temperature:

Window Installation Requirements:

If you are installing the display in or near a window display, you must adhere to the following strict thermal constraints to prevent overheating:

- **Direct Sunlight:** Do not install the display in south-facing windows or any location subjected to prolonged, direct sunlight. Excessive solar heat gain will overwhelm the passive cooling system and can damage the display or its components.
- **Observe Glass Clearance:** When mounting the unit facing outward inside a window display, you must maintain a minimum clearance of 30cm between the display and the window glass. This critical spacing prevents a greenhouse effect, stopping heat from becoming trapped and allowing the unit to safely manage its internal temperature.
- **Isolate from Heat Sources:** Position the display well away from external heat generators. This includes HVAC heating vents, radiators, heavy lighting fixtures, and other high-heat electronics.
- **Maintain Adequate Clearance:** Provide sufficient ambient airflow around the entire perimeter of the display. Unobstructed surrounding space is essential to allow the passive cooling system to effectively dissipate heat into the room.



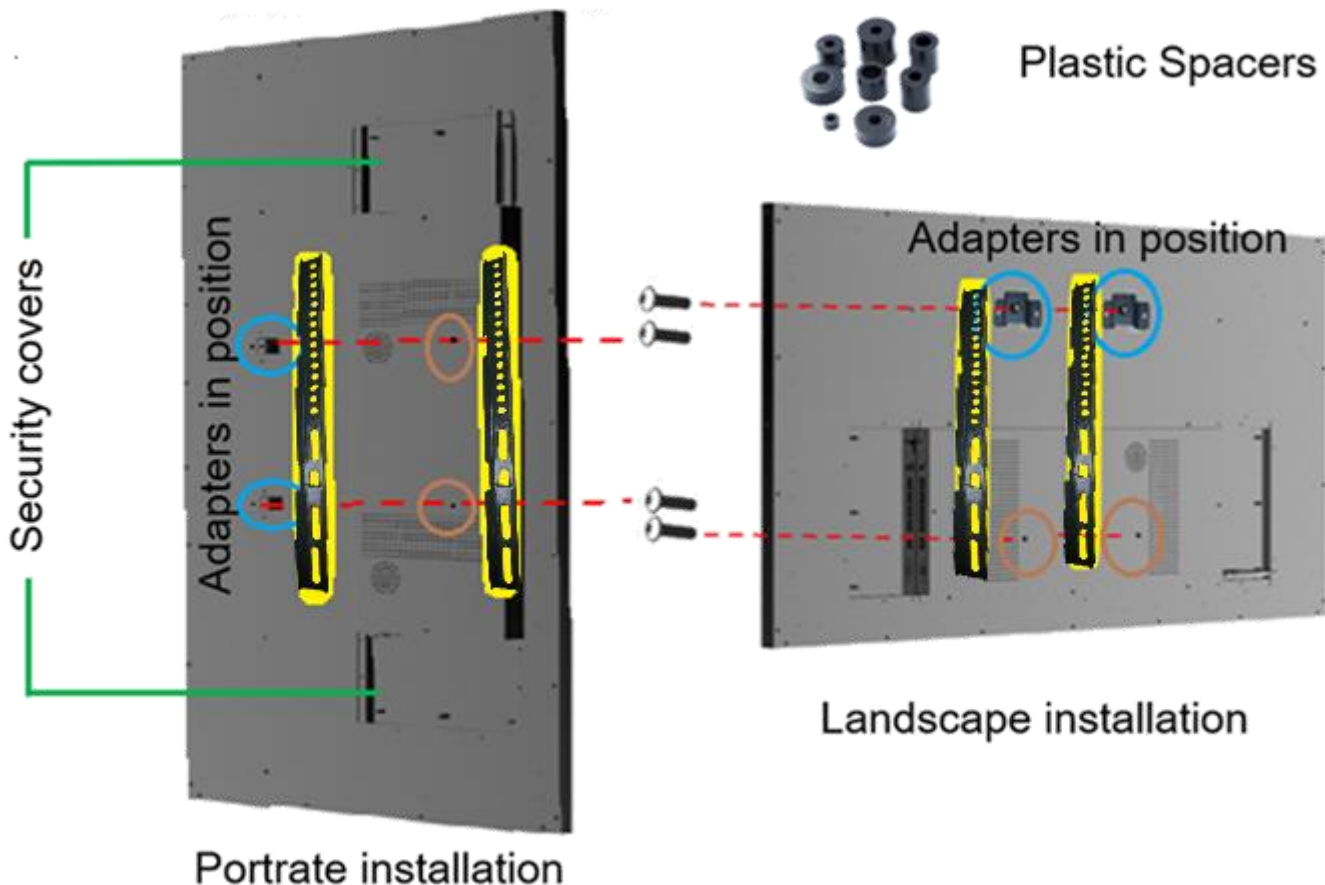
Instructions

To safely mount the display to a wall, follow these steps:

1. Preparation:

- Lay the display face-down on a soft, flat surface to prevent damage and scratches.
- Remove the security covers from the back of the display.
- Locate the mounting points on the rear of the unit, as shown in the diagram below: Two mounting holes on top of the electronics box (marked with brown circles). Four holes for the wall mount adapters (marked with blue circles).

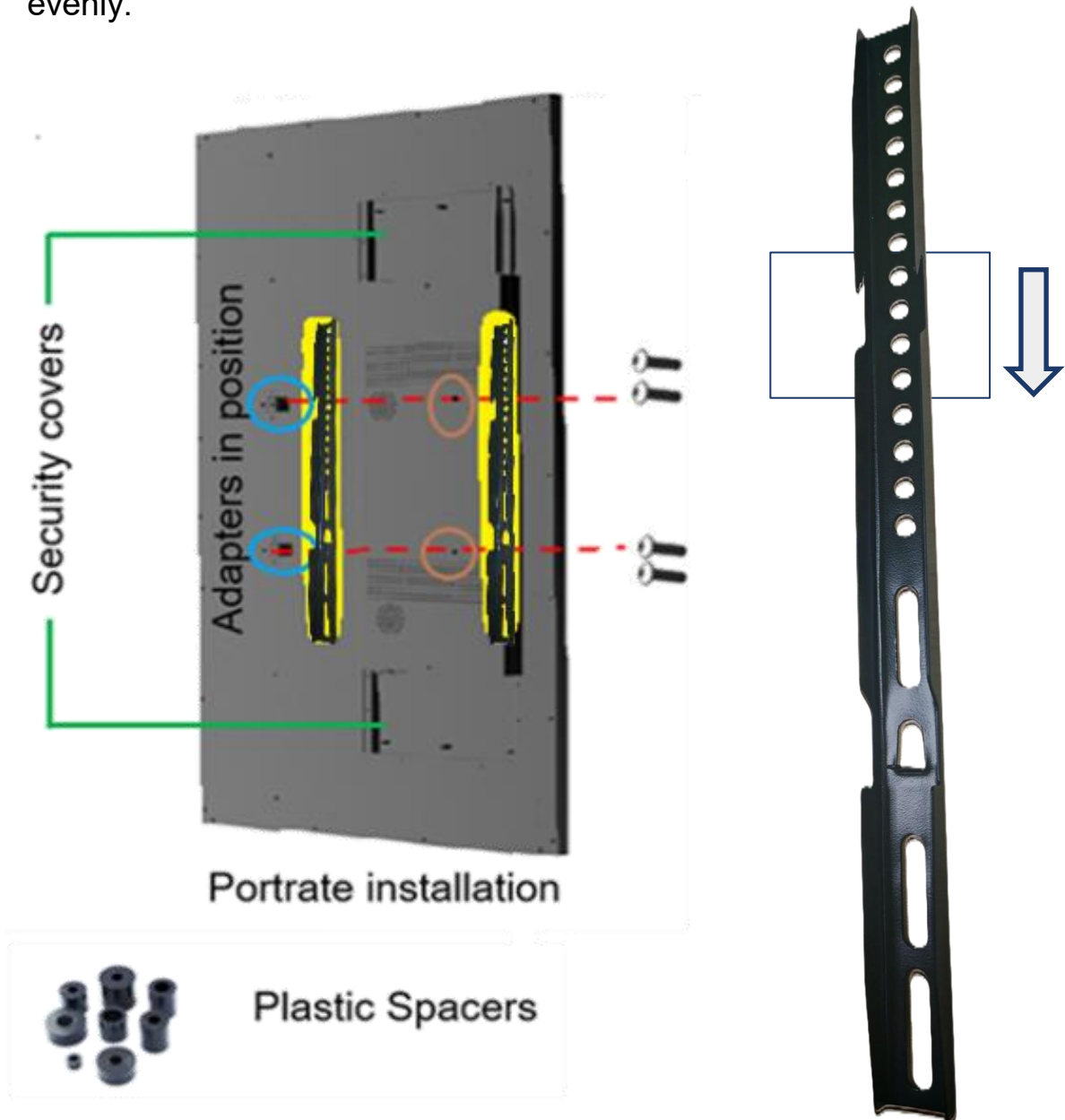
Refer to the illustrations below for the correct bracket layout (highlighted with yellow background) based on your chosen orientation. Note: Plastic spacers can be used in either orientation (if needed) to ensure the display sits level against the wall.



Instructions

2. Portrait Installation:

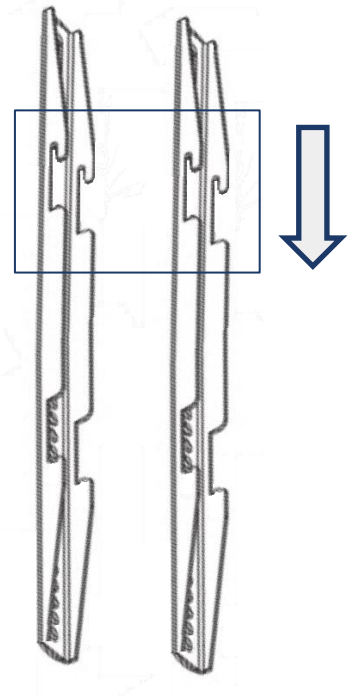
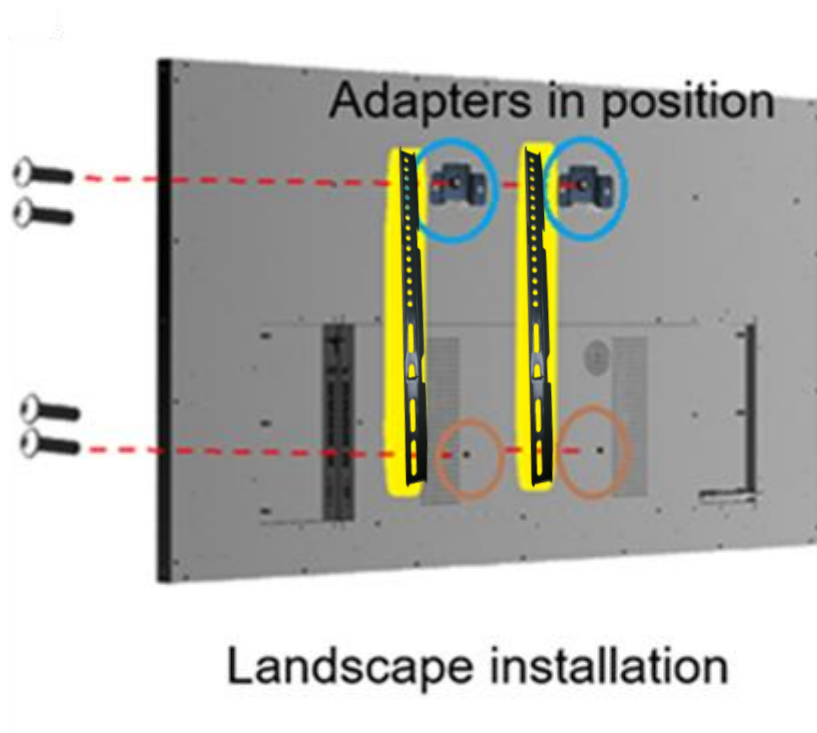
- Install the wall mount adapters into the designated holes (brown circles).
- Align the first bracket with the mounting points on top of the electronics box (brown circles).
- Fasten the bracket securely with the provided screws, ensuring the bracket's hooks face downward.
- Align the second bracket with the mounting points on the wall mount adapters. Verify the hooks face downward, then tighten the screws evenly.



Instructions

3. Landscape Installation:

- Install the wall mount adapters into the designated holes (blue circles).
- Position the brackets (yellow lines) so that all hooks point downward.
- Fasten one side of each bracket to the holes on the electronics box (brown circles).
- Fasten the other side of each bracket into the holes on the mounting adapters (blue circles).



Plastic Spacers

Instructions

Optional - Installing a NUC PC:

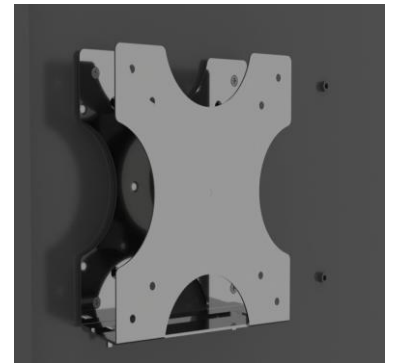
If you are integrating your own NUC PC, install it at this stage.

Mount the PC using the Versi PC Holder. Align the holder with the X-shaped VESA mounting holes (indicated by the green square).

Note: The Versi PC Holder is an optional accessory sold separately from the display.



Area where mini PC can be mounted on the back of the display



Versi PC Holder (Optional)

Instructions

Using a spirit level and your mounting hardware, mark the exact locations on the wall where the display will be mounted. Once the positions are level and marked, drill holes at those specific points. Note: The supplied fixings are intended exclusively for solid walls. If you plan to mount the display on plasterboard, you will need to provide and use your own suitable wall anchors.



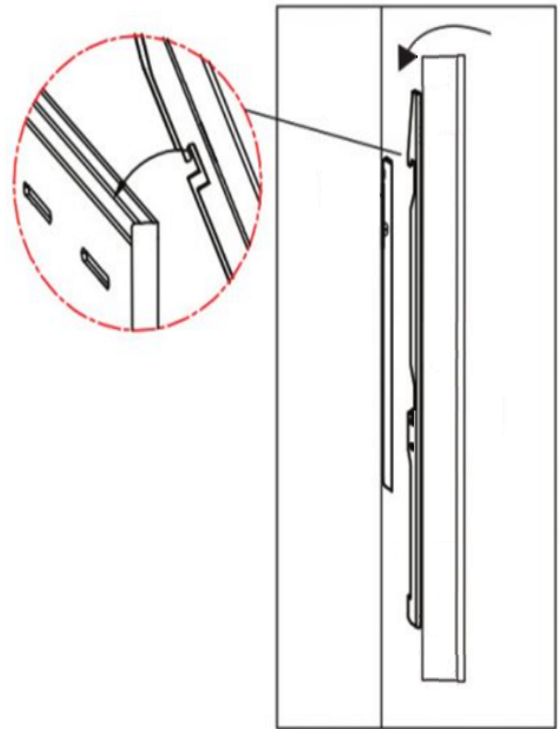
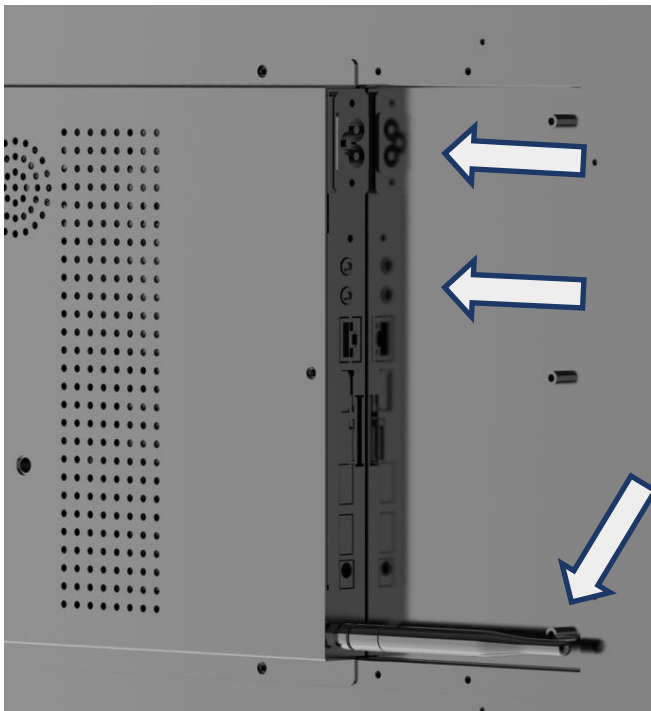
Insert the provided wall plugs into the drilled holes, then align the mount and begin inserting the screws. Please note: Do not fully tighten any screws until all of them are in place. Finally, place the spirit level back on the mount to ensure it is perfectly straight, and then fully tighten all screws to secure it to the wall.



Instructions

With the help of second person, lift the display and hook the top of brackets onto the top flange of the wall mount (Fig on the right below), then swing the display carefully down.

Now attach that Wifi antenna and any required cabling. Once connected, reattach the security covers.



Now tighten the safety locking/ anti-theft screws on the brackets attached to the of the display to hook the display into the wall mount.



You're ready to power up and test the display.

Safety

Instructions



Important Safety Instructions & Warnings

Read Before Installation: Do not begin installation until you have read and understood all instructions and warnings in this manual. If you have any questions, please contact **LamasaTech** or your place of purchase.

Intended Use: The mounting bracket should only be used with the Versi display it was sent with. It is intended for **indoor use only**. Improper installation or outdoor use may result in product failure, property damage, or serious personal injury.

Installer Requirements: This product should only be installed by professional installer with basic building experience, and a full understanding of this installation manual.

Structural Capacity: The installer is responsible for verifying that the wall or supporting surface can safely bear the combined weight of the display, the mounting bracket, and all attached components.

Mounting Hardware: Installers must provide their own appropriate hardware for mounting situations not covered by the supplied fixings. If mounting to timber wall studs, a stud finder is highly recommended to ensure screws are anchored directly into the centre of the studs.

Safe Handling: Always use an assistant or mechanical lifting equipment to safely lift and position the display.

Securing Screws: Tighten all screws firmly, but do not overtighten. Overtightening can damage the hardware and severely reduce its holding power.

Third-Party Mounts: If you choose to use an alternative, third-party wall mount instead of the one provided, you must ensure it is fully rated to safely support the combined weight of the display and all attached hardware.

Troubleshooting

Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	1. Check antenna is securely connected 2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device 3. Forget the wireless network and reconnect 4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	1. Check if you have a backlight as this may be a content issue 2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS. 3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	1. Plug a mouse into the screen and exit application 2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Issue	Solution
Screen is flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone in display settings as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.



Contact technical support

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