



Versi Indoor Digital Signage Kiosk Installation Manual



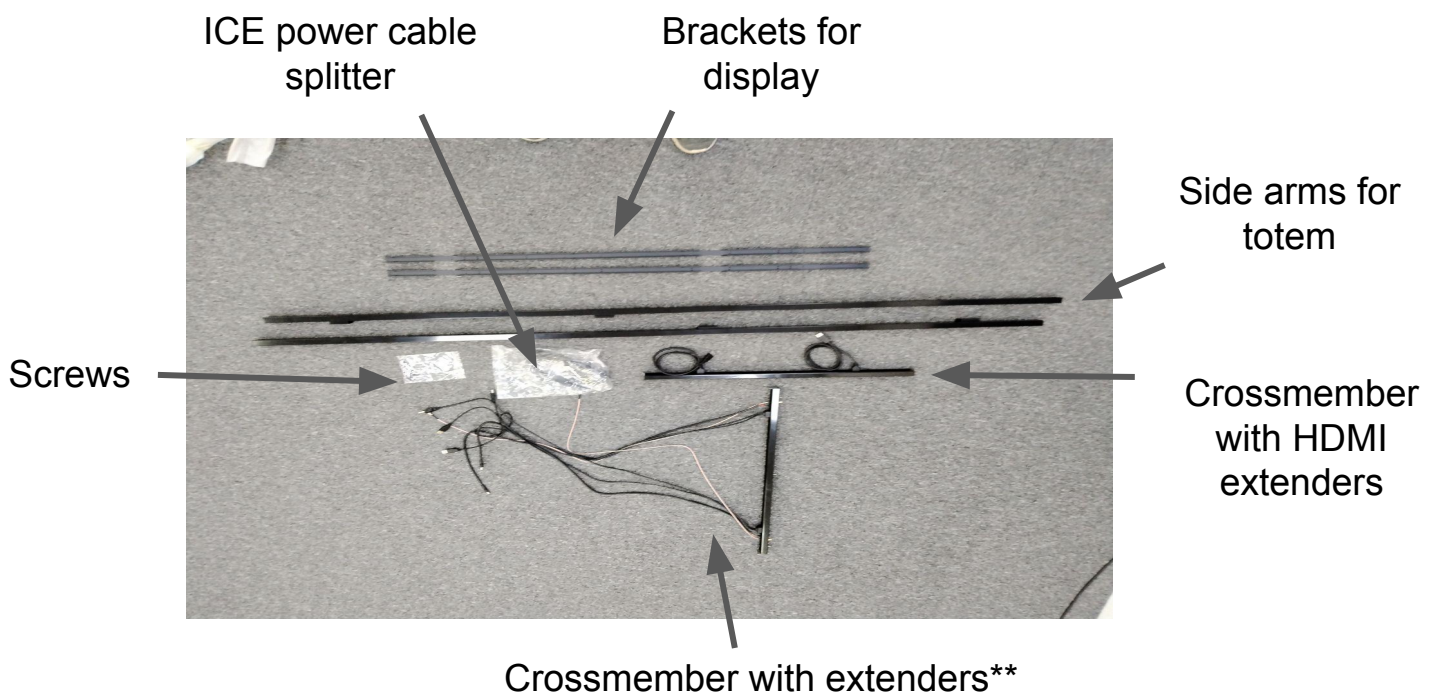
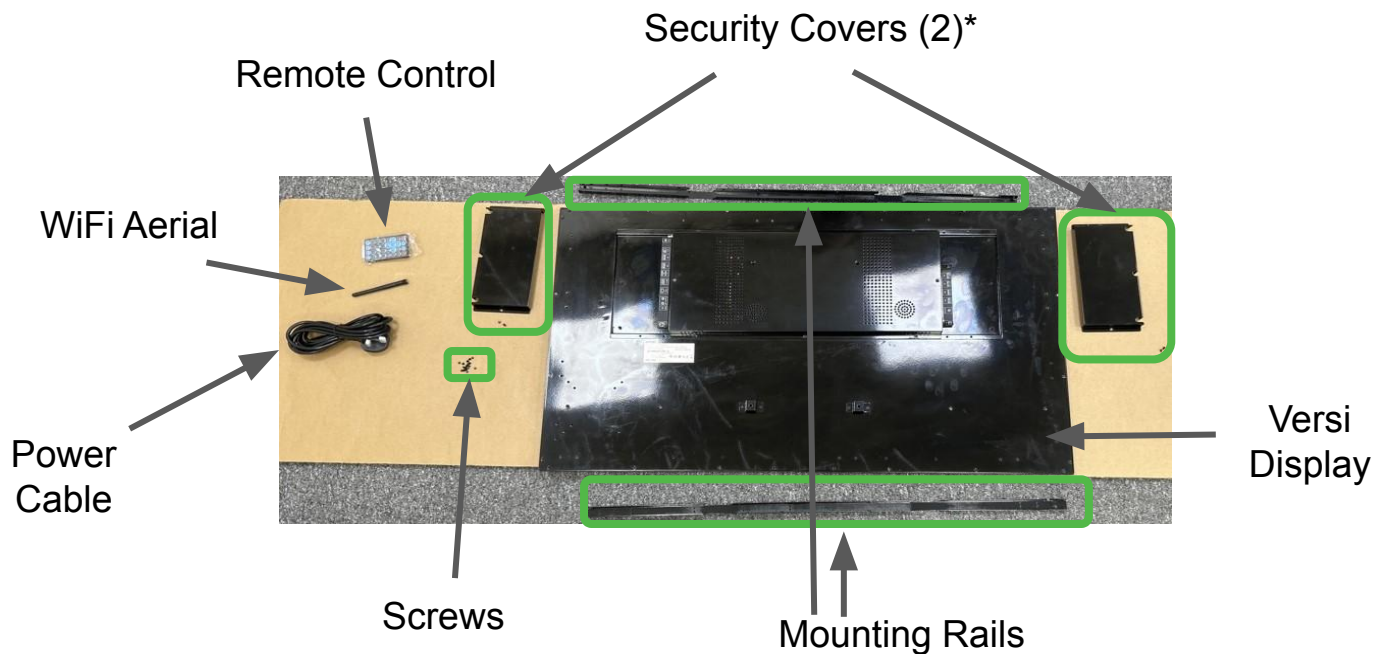
Table of Contents

<u>Package Contents</u>	<u>03</u>
<u>Tools Required</u>	<u>07</u>
<u>Instructions</u>	<u>09</u>
<u>Troubleshooting</u>	<u>21</u>

Package Contents

Contents

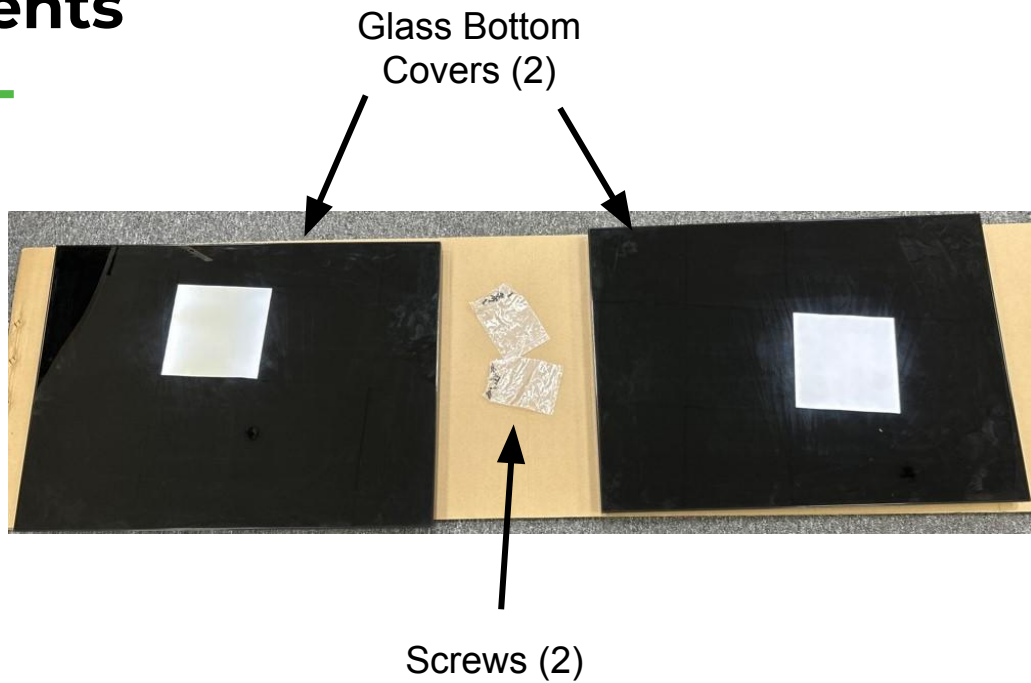
For each Versi Totem you have ordered you will have 5 boxes. The boxes will contain the following contents*.



*Included only if the screen is wall mounted.

**Depending on your chosen configuration, extenders will be pre-installed onto one of the crossmembers in your package. This will be the crossmember that you install at the top of your kiosk to connect to the screen.

Contents



Glass back cover for single-sided kiosks, or a second Versi display if you have ordered a double-sided kiosk

Contents

You will have one of the bases below, depending on your chosen configuration.



Large Base for a freestanding Kiosk. Can support wheels



Slim Base to have the Kiosk bolted to the ground. Comes with expansion bolts

Tools Required

Tools Required

Tools that may be required during your installation.

Phillips Screwdriver



Socket Set



Drill with socket set



A Set Of Allen Keys



Instructions



Instructions

Prior to installation, carefully evaluate the chosen environment to ensure it meets the operational requirements of Because the Versi display in this product utilises a fanless design and relies entirely on passive cooling, selecting an appropriate location is critical for optimal performance and hardware longevity.

General Positioning Guidelines: Follow these foundational rules when selecting a mounting location to ensure the hardware can effectively regulate its own temperature:

- **Isolate from Heat Sources:** Position the screen well away from external heat generators. This includes HVAC heating vents, radiators, heavy lighting fixtures, and other high-heat electronics.
- **Maintain Adequate Clearance:** Provide sufficient ambient airflow around the entire perimeter of the screen. Unobstructed surrounding space is essential to allow the passive cooling system to effectively dissipate heat into the room.



Window Installation Requirements If you are installing the screen in or near a window display, you must adhere to the following strict thermal constraints to prevent overheating:

- **Direct Sunlight:** Do not install the screen in south-facing windows or any location subjected to prolonged, direct sunlight. Excessive solar heat gain will overwhelm the passive cooling system and compromise the display.
- **Observe Glass Clearance:** When mounting the unit facing outward inside a window display, you must maintain a minimum clearance of 30cm between the screen and the window glass. This critical spacing prevents a greenhouse effect, stopping heat from becoming trapped and allowing the unit to safely manage its internal temperature.

Instructions

Unscrew the caps at the top end of the side arms, then slide off the covers.

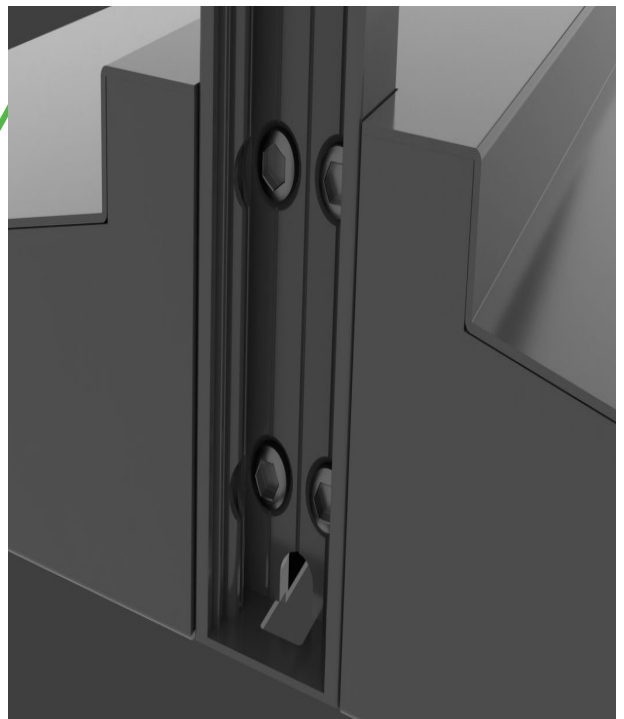


Removing the covers



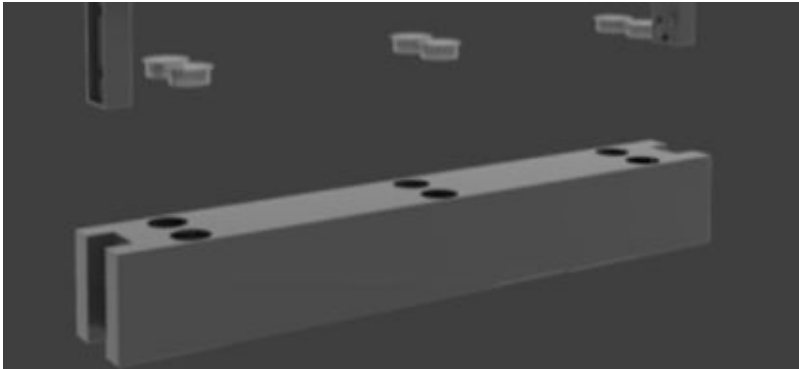
Caps shown on each end

If you have a large base, screw in the arms to the base at the bottom (shown by the arrows below). There will be 4 screws in total on either side.

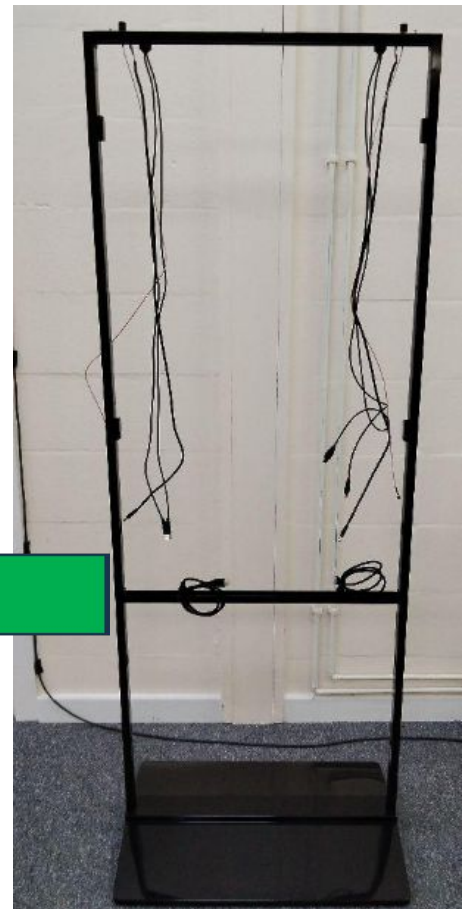
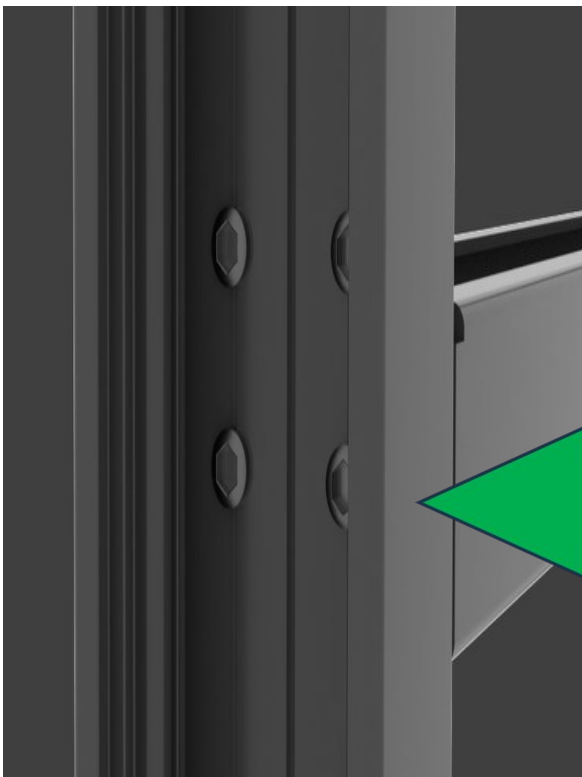


Instructions

If you purchased the kiosk with the slim base, begin by bolting the base firmly to the ground using all six anchor expansion bolts. Afterward, fasten the arms to the bottom of the base with four screws on either side. Cover the bolting holes with the provided silicone caps.

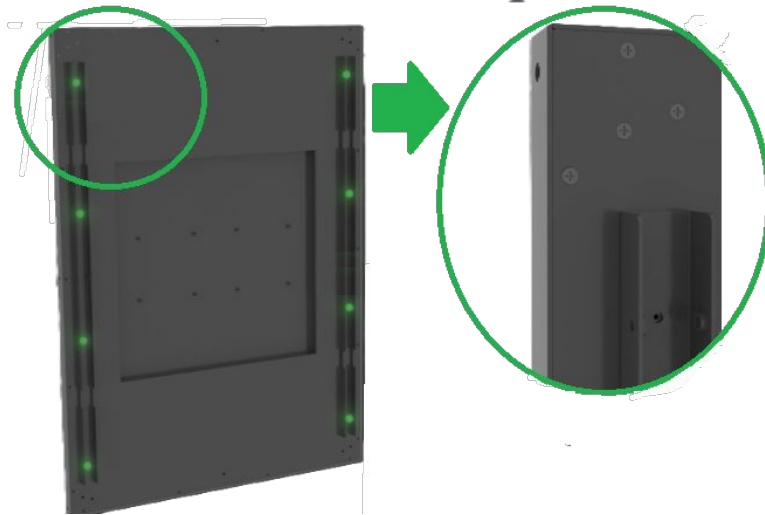


Install the top and bottom crossmembers, ensuring the unit with the USB cables is positioned at the top and the unit with the HDMI cables is at the bottom. Insert four screws into each side of both crossmembers, leaving them loosely fastened to allow for adjustments. Once all components are properly aligned, securely tighten all screws.

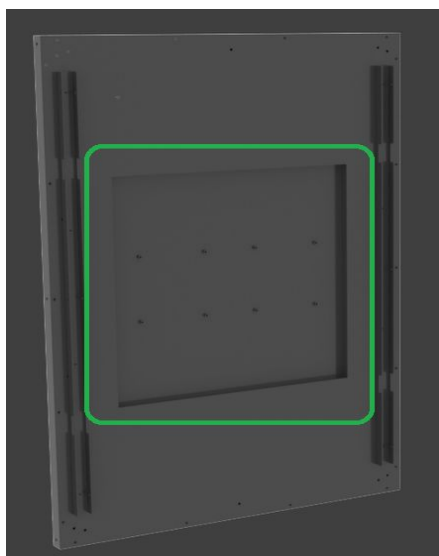


Instructions

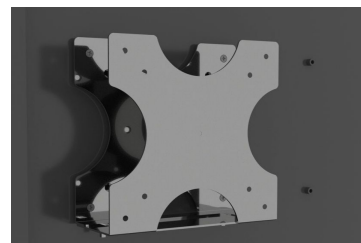
You are now ready to install the bottom glass covers. If the mounting brackets are not pre-installed, begin by screwing them to the back of the covers.



If you are adding your own NUC PC, install it now on the inside of the bottom glass cover. Mount the PC using the Versi indoor mini PC bracket (see pictures below), aligning it with the X-shaped VESA mounting holes indicated by the green square.



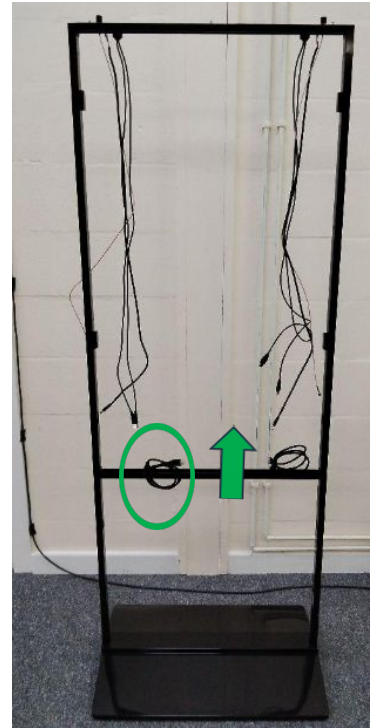
Area to Mount Mini PC



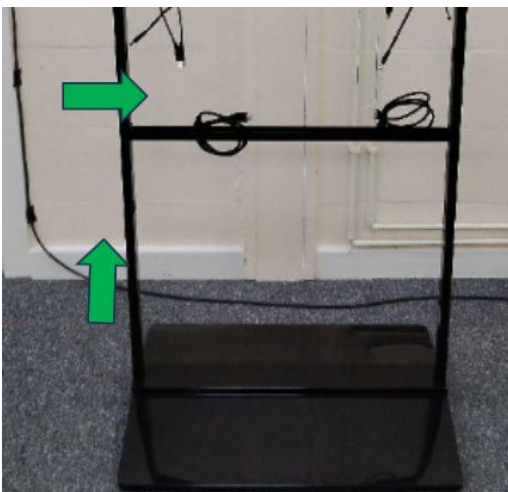
Versi Mini PC Bracket

Instructions

Once the PC is securely mounted, position the glass covers at the bottom of the kiosk. Connect the PC's HDMI cable to the ports on the bottom crossmember if your model has HDMI ports. Alternatively, push out the metal "knockouts" on the crossmember and feed the necessary pc cables through from the bottom compartment to the upper compartment so they are ready to connect to the display later.



Now thread the main power cable up the arms, starting from the bottom and working your way to the bottom corner of the upper compartment of the kiosk to allow you to plug it into the display later. If you require an Ethernet cable, it will be easier to thread it through the opposite arm.



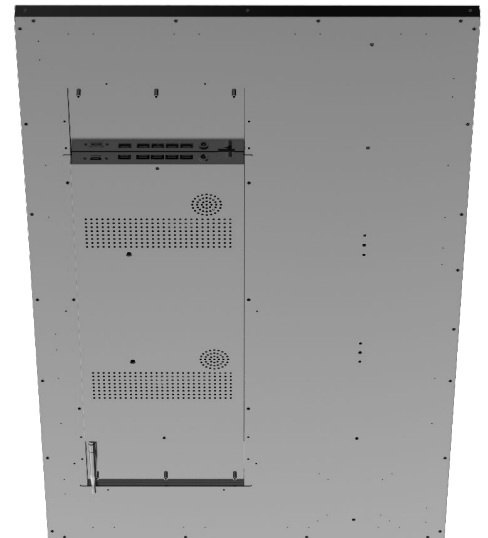
How it looks when the cable is thread through

Instructions

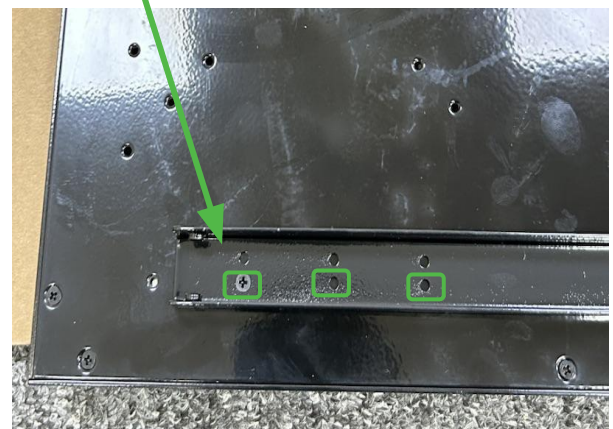
Next, carefully push both the front and back glass covers into place within the bottom compartment of the kiosk. As you insert them, align the screw holes on the glass covers' rails with the corresponding holes on the side arms. Once they are correctly positioned, use the provided screws to secure the rails tightly to both side arms.



Next, lay the display on a soft flat surface ensuring the screen is protected.



Screw brackets into the back of the screen, this must be done on the two long side of the screen. Please use the outer holes of the bracket, as indicated by the green boxes below.

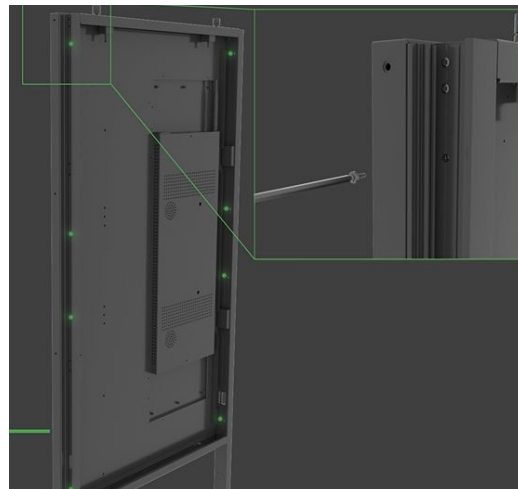


Instructions

Install the screen into the kiosk frame using the mount-and-hook method. Lift the screen into the frame and hook it onto the metal mounts on either side (there are two on each side, indicated by the green circles below).



Secure the display by screwing in the display to the frame on the sides. There will be 4 on each side. Now connect all the required cables, and USB/ HDMI extensions, etc.



Instructions

If you have a double-sided kiosk, repeat the previous steps to install the second display. If you have a single-sided kiosk, you can now install the glass back cover by following the steps below.

Lay the glass back cover on a soft, flat surface. Screw the brackets into the back of the cover and install the cover on the opposite side of the screen using the mount-and-hook method, then secure the cover with the provided screws as previously described for the display.

Now that the screen(s) and cover are secured and all the cables have been connected, you can install the side arm covers by sliding them down the side arms. The bottom of the arm covers has a space for the power cable to be fed through.



Instructions

Replace the covers at the top of the arms on both sides.



Finally, screw in the WiFi Antenna at the top.



Your kiosk is now ready to use.

If you have purchased the camera and microphone bar, see the next page for the final installation steps.

Instructions

If you have purchased the camera bar with your kiosk, you will now install it at the top.

First, you will need to install the securing screws at the top of the kiosk. Be sure not to fully tighten them.



You will then place the holes at the bottom of the camera bar onto the screws. Then slide along and secure the screws in place.

You will also then plug in the USB and the DC power.



Troubleshooting

Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	1. Check antenna is securely connected 2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device 3. Forget the wireless network and reconnect 4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	1. Check if you have a backlight as this may be a content issue 2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS. 3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	1. Plug a mouse into the screen and exit application 2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Troubleshooting

Issue	Solution
Screen Flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone on display as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.



Contact technical support

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