



Versi Indoor Wall Mount Digital Poster

Installation Manual

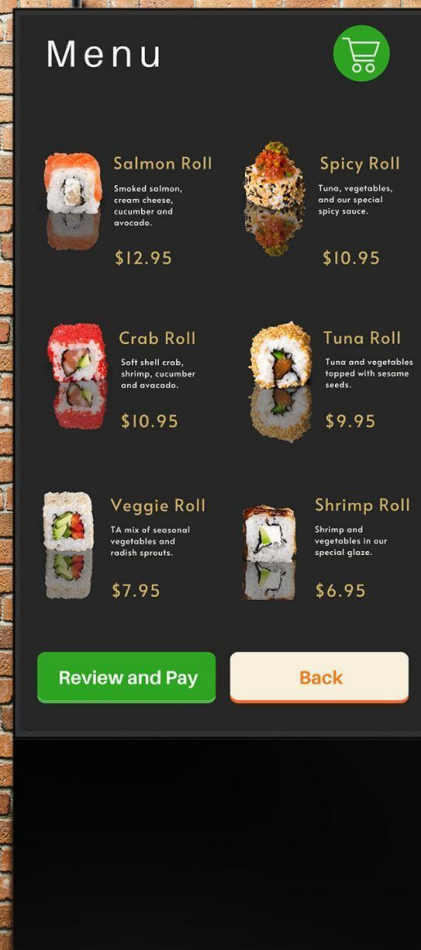
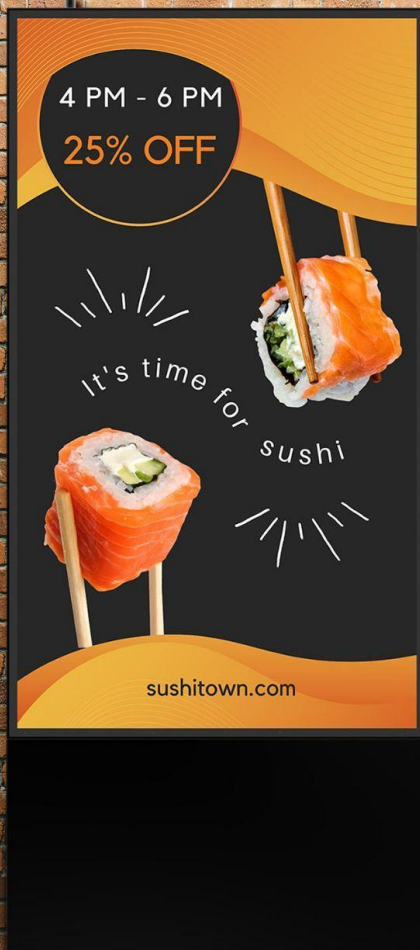


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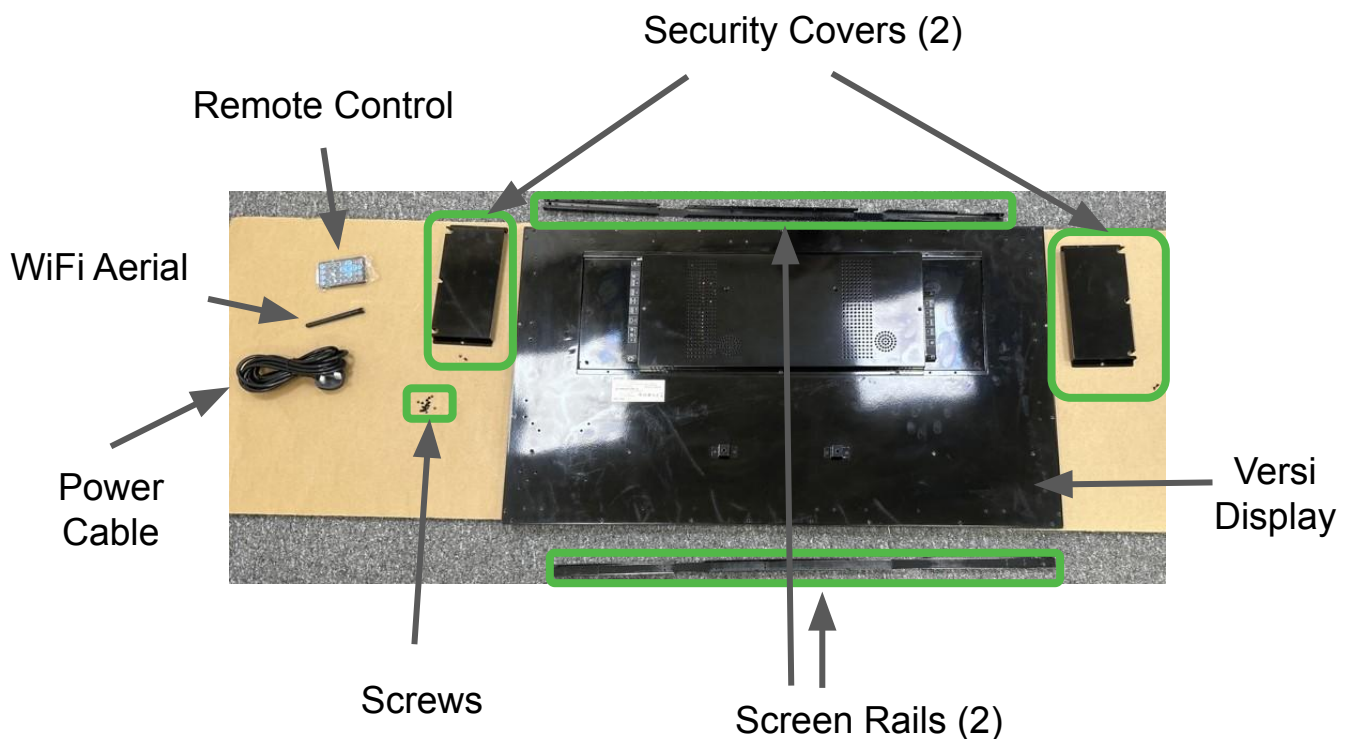
Package Contents

Package Contents

For each Versi poster you have ordered you will have 2 boxes. The boxes will contain the following contents.

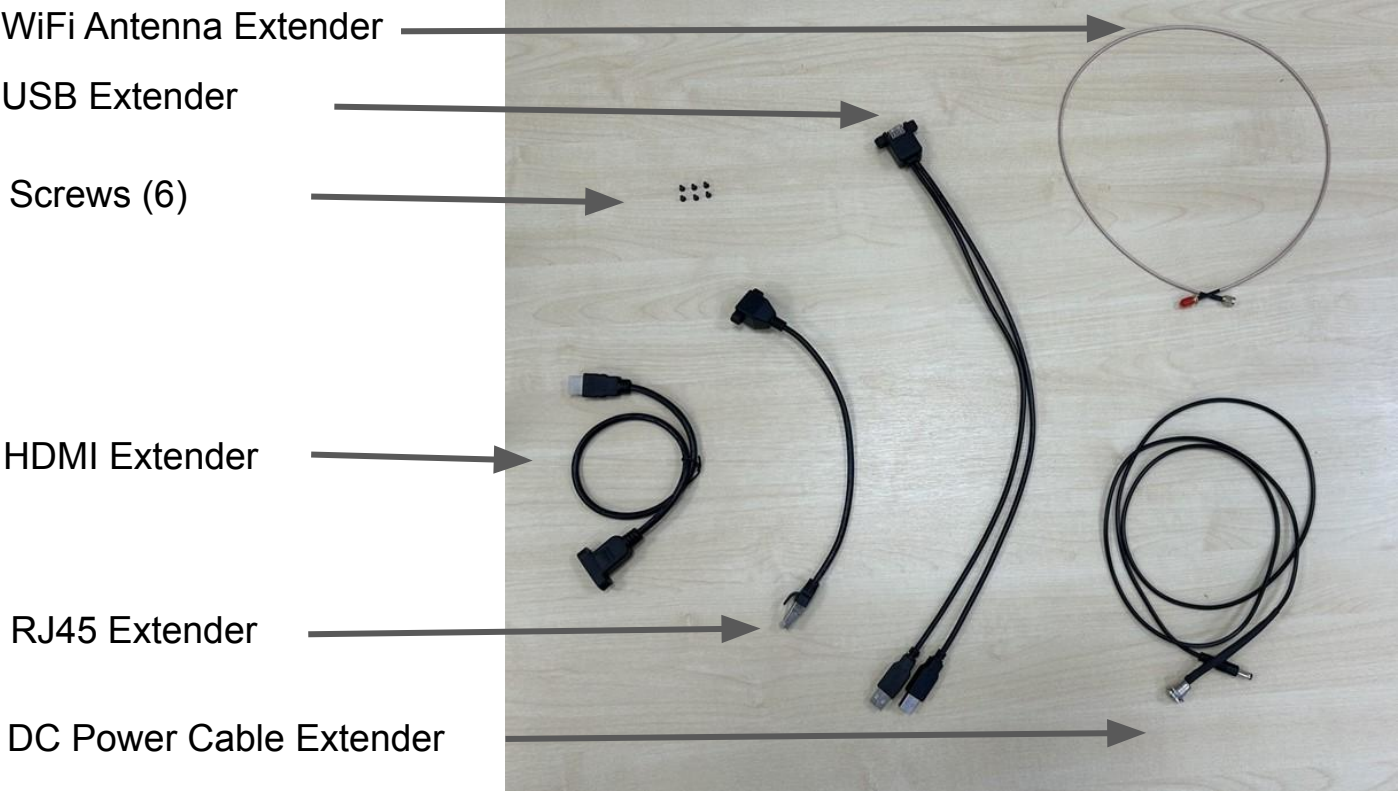


Poster Wall Frame



(Security covers, do come as standard but are not always required dependant on customer requirement - these may be removed before dispatch).

Package Contents



Anchor bolts (for solid walls)



Tools Required

Tools

Tools that may be required during your installation

Phillips head screwdriver



Set of allen keys



Drill with socket set



Spirit Level



Installation Instructions



Instructions

Prior to installation, carefully evaluate the chosen environment to ensure it meets the operational requirements of the product. Because the Versi display in this product utilises a fanless design and relies entirely on passive cooling, selecting an appropriate location is critical for optimal performance and hardware longevity.

General Positioning Guidelines: Follow these foundational rules when selecting a mounting location to ensure the hardware can effectively regulate its own temperature:

- **Isolate from Heat Sources:** Position the screen well away from external heat generators. This includes HVAC heating vents, radiators, heavy lighting fixtures, and other high-heat electronics.
- **Maintain Adequate Clearance:** Provide sufficient ambient airflow around the entire perimeter of the screen. Unobstructed surrounding space is essential to allow the passive cooling system to effectively dissipate heat into the room.

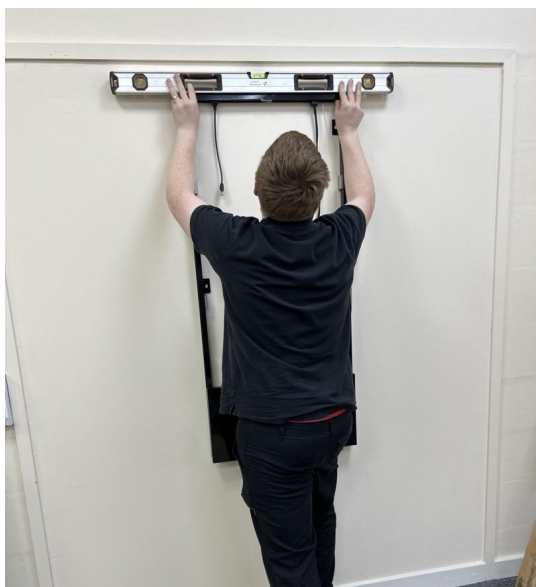


Window Installation Requirements If you are installing the screen in or near a window display, you must adhere to the following strict thermal constraints to prevent overheating:

- **Direct Sunlight:** Do not install the screen in south-facing windows or any location subjected to prolonged, direct sunlight. Excessive solar heat gain will overwhelm the passive cooling system and compromise the display.
- **Observe Glass Clearance:** When mounting the unit facing outward inside a window display, you must maintain a minimum clearance of 30cm between the screen and the window glass. This critical spacing prevents a greenhouse effect, stopping heat from becoming trapped and allowing the unit to safely manage its internal temperature.

Instructions

Hold the wall bracket against your prepared area. Use a spirit level to ensure the bracket is perfectly straight, then use a pencil or marker to mark the drilling spots through the screw holes.



Drill into the marked points and insert the anchor bolts provided (shown in the image below) to secure the frame to the wall.

Please note - These anchor bolts are for solid walls e.g. brick or concrete. You may need to source your own fixings depending on the type of wall you are installing the screen on.



Instructions

Now you will install the extension cables to the poster frame. Within your order you will find the following:

- USB Extension
- HDMI Extension
- RJ45 Extension
- DC Power Supply Extension
- Wifi Antenna Extension

Below you will find a diagram of where you can install these extensions. There is also a bottom crossmember with the same openings. Dependant on your requirements, this will determine where to place the cables, if required at all.

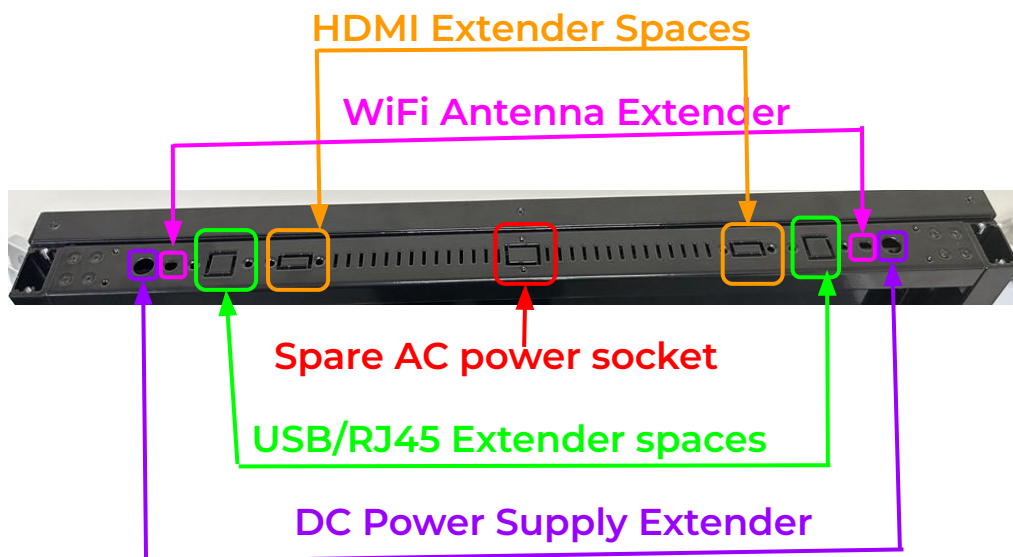
You will require 6 screws for the USB, HDMI and RJ45 extenders.

You will need to thread through the WiFi extender. Either from the top or bottom crossmember and secure into place with the nut and washer.

For the DC Power Supply Extension you must first remove the nut and washer, then feed this through the hole and then connect the nut and washer.

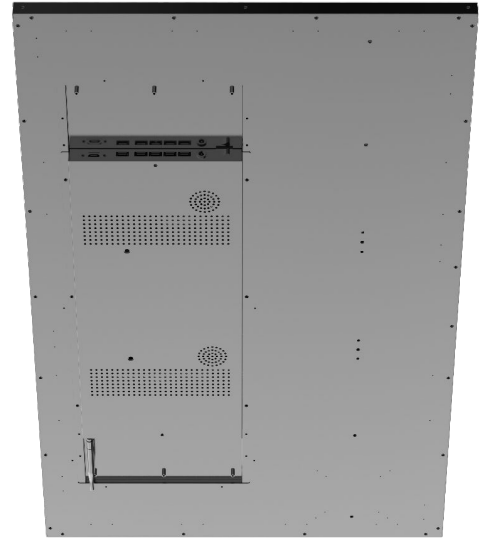
Pop the cover that you wish to install and then feed through the cables and secure by screwing them in place. This is only for the USB, HDMI and RJ45 extenders.

We recommend to at least install the USB extension. This will allow you to use a mouse and keyboard to test the displays at your discretion.

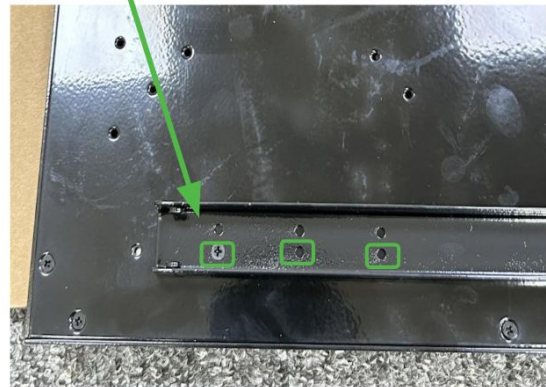


Instructions

Next, lay the display on a soft flat surface ensuring the screen is protected.



Screw brackets into the back of the screen, this must be done on the two long side of the screen. Please use the outer holes of the bracket, as indicated by the green boxes below.



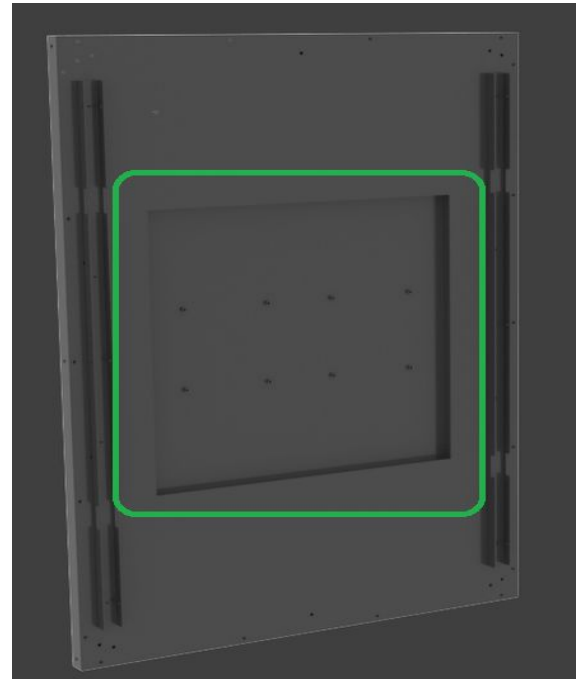
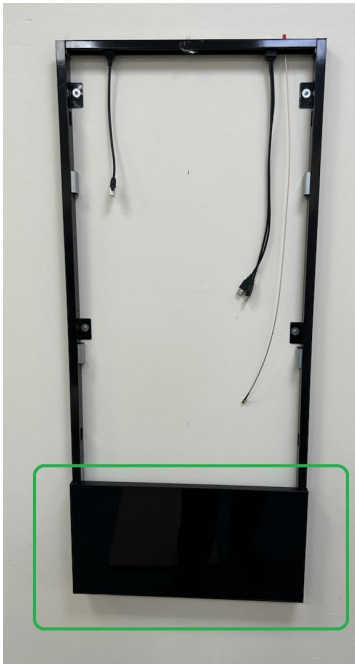
Instructions

If you are adding your own NUC PC you should install it now to the back of the attached bottom glass cover.

You should mount this using the Versi PC Holder, where there are VESA mounting holes in the shape of an X (indicated by the green square). Please note, this is an add-on which you may purchase in addition to your display.

You will need to unscrew from the sides of the glass cover to remove this and then install the NUC PC.

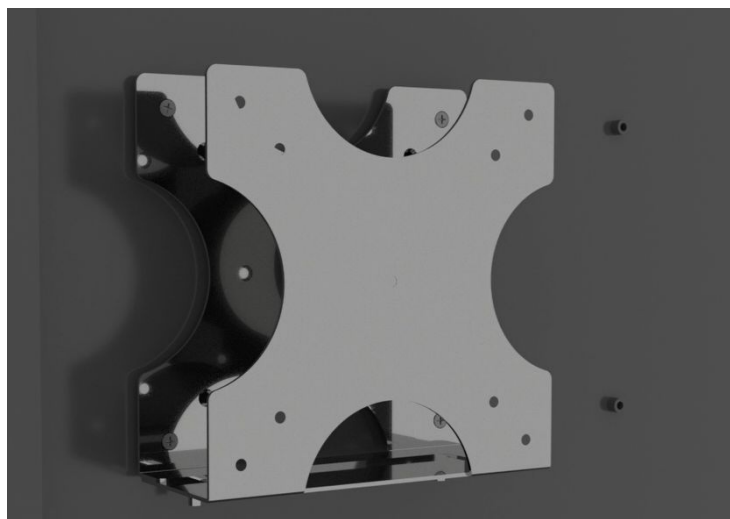
Once complete, reattach the glass cover.



Where to unscrew & secure mount

Area to Mount Mini PC

Versi PC Holder (Optional)

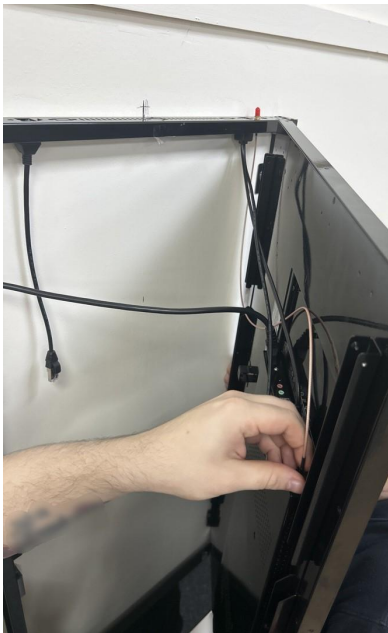


Instructions

One person should now hold the screen up while a second person connects the extension cables from the poster frame to the relevant ports on the screen.

Depending on how you want to install this you will need to plan where the power will be connected.

This can be at the back of the display if fed from behind the wall, or the power cable can be fed internally down the side arms from the top or the bottom (by removing the small covers) to the power port.



Next, mount the screen into place on the frame by hooking the rails. Finally, attach the WiFi Antenna to the top right of the screen and switch on your power.

Troubleshooting

Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	1. Check antenna is securely connected 2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device 3. Forget the wireless network and reconnect 4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	1. Check if you have a backlight as this may be a content issue 2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS. 3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	1. Plug a mouse into the screen and exit application 2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Issue	Solution
Screen Flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone on display as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.



Contact technical support

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113	1.1	Technical Team	27/07/2026	ISO 9001