



Versi Indoor Digital Signage Kiosk Installation Manual

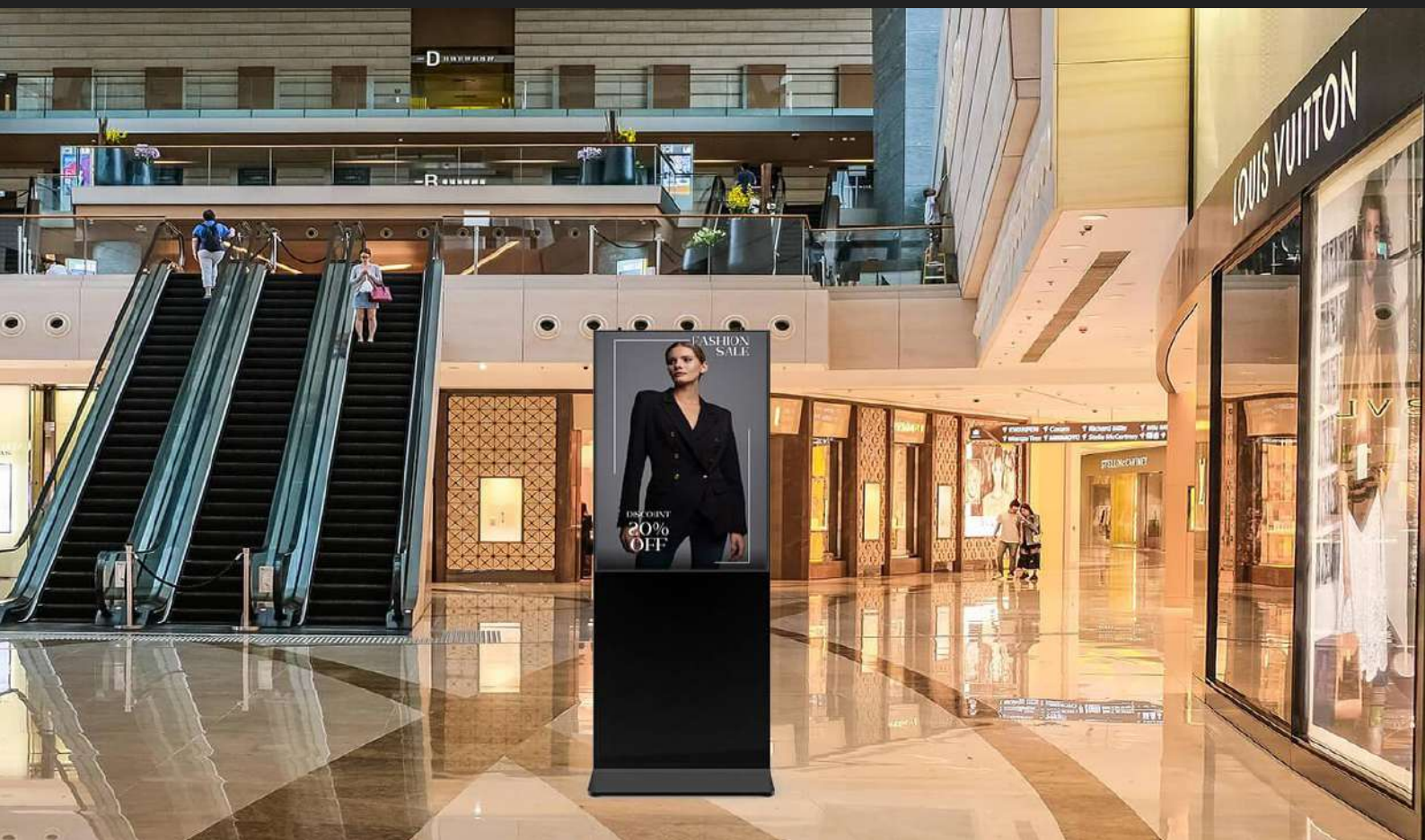


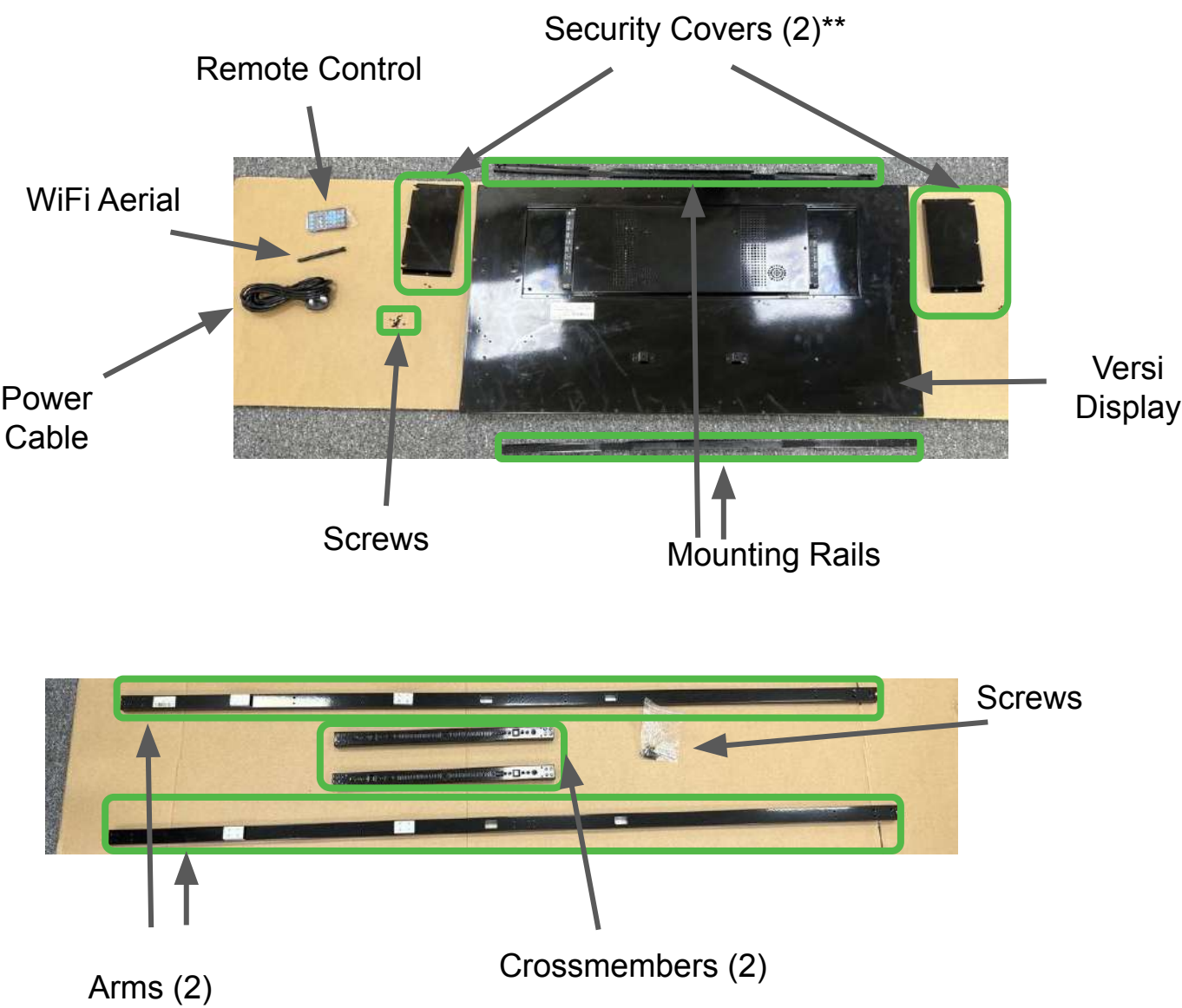
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Package Contents

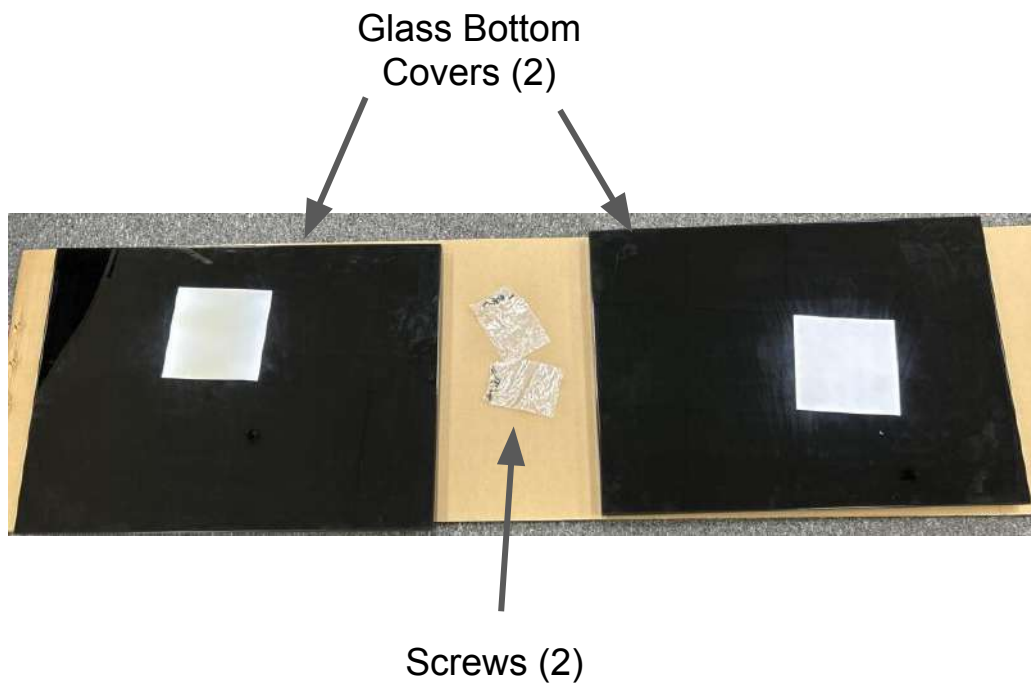
Contents

For each Versi Kiosk you have ordered you will have 5 boxes. The boxes will contain the following contents*.



*Certain cables will be included depending on your specification.

**Included only if the screen is wall mounted.



Glass back cover for single-sided
kiosks, or a second Versi display if
you have ordered a double-sided
kiosk

You will have one of the bases below, depending on your chosen configuration.



Large Base



Slim Base

Tools Required

Tools Required

Tools that may be required during your installation:

Phillips Screwdriver



Socket Set (Optional)



Instructions

Instructions

Remove the covers from the arms by unscrewing the cap found at the top and bottom.

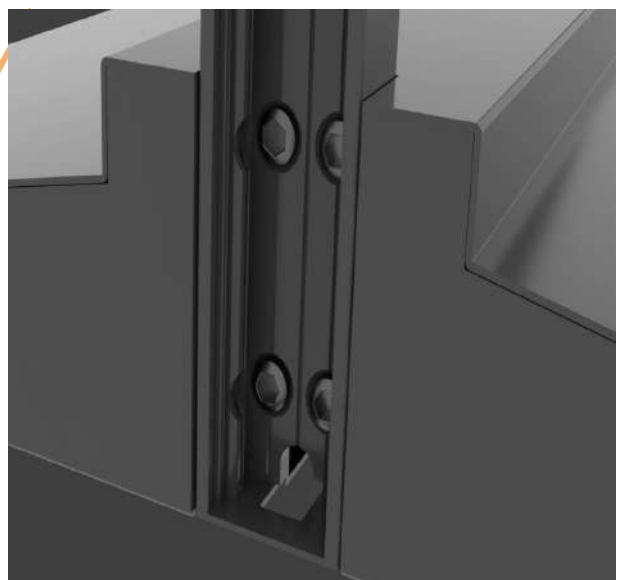


Removing the covers



Caps shown on each end

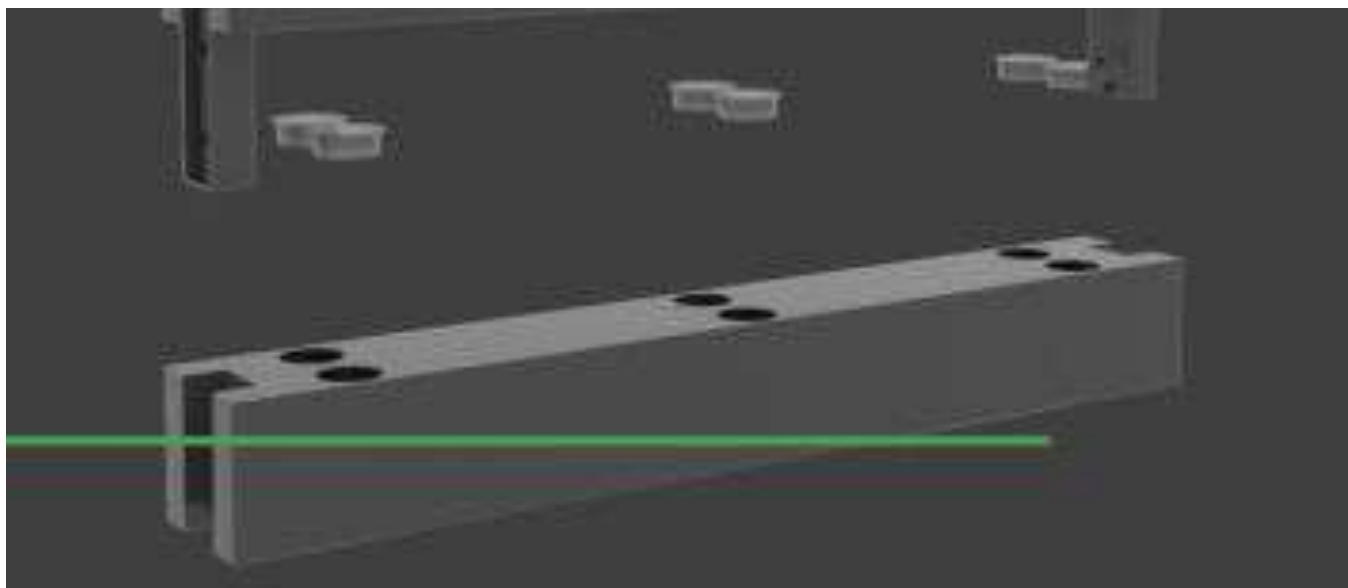
If you have a large base, screw in the arms to the base at the bottom (shown by the arrows below). There will be 4 screws in total on either side.



If you have instead purchased the slim base with the kiosk, you will bolt the base to the ground using the anchor bolts.

There are 6 bolts in total.

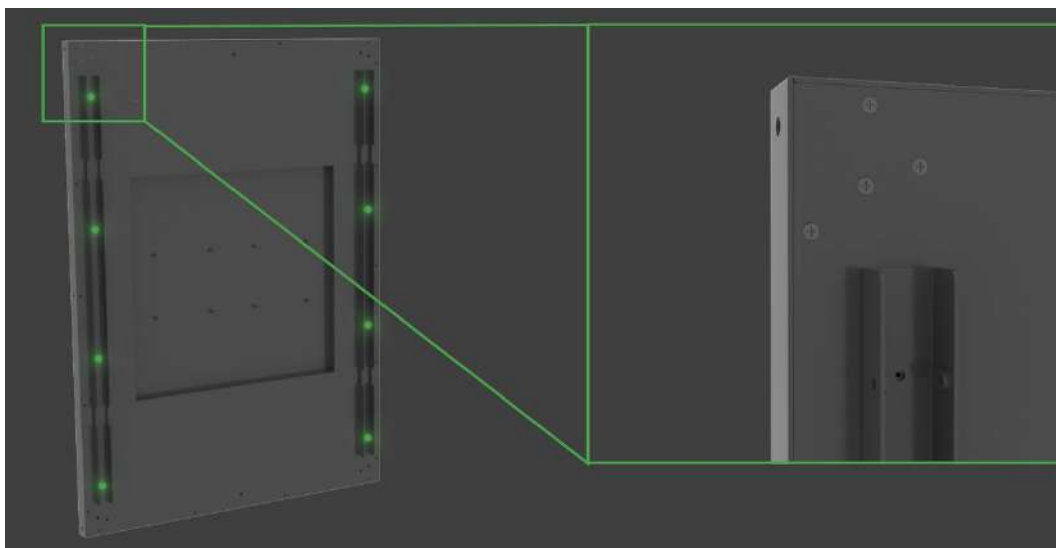
Then screw in the arms to the base at the bottom. There will be 4 screws in total on either side.



Install the crossmembers, do not tighten all screws until they are all in place. There will be 4 screws on each side per crossmember.

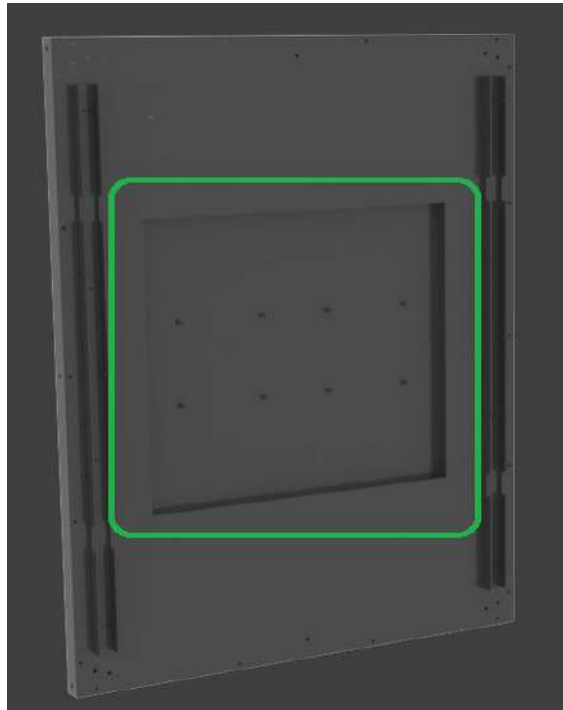


Now install the bottom glass covers. We do this by screwing in the brackets to the rear of the covers and then using the hook and mount method and secure them to the bottom of the kiosk.

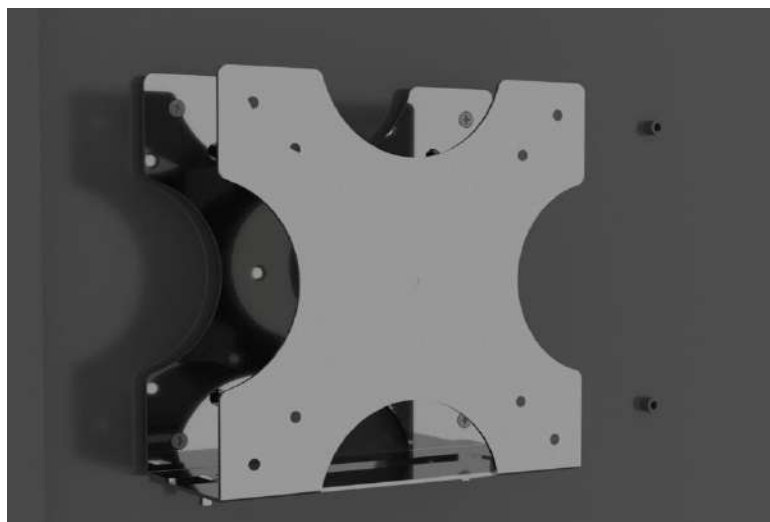


If you are adding your own NUC PC you should install it now to the inside of the bottom glass cover.

You should mount this using the Versi indoor mini PC bracket (picture 2 below), where there are VESA mounting holes in the shape of an X (indicated by the green square in picture 1). Once your PC is securely in the mount please then plug your HDMI into the back of the vers into the HDMI port and the power into your feed, USB to touch if applicable.

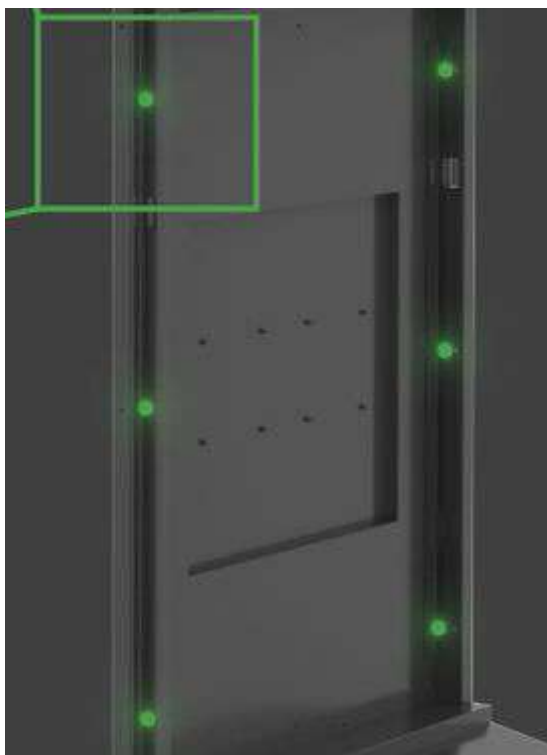


Area to Mount Mini PC



Versi Indoor Mini PC Bracket

Screw the bottom glass covers to the lower half of the kiosk, there will be a total of 6 screws per side, per glass cover.



Thread the power cable up the arms. Starting from the bottom and work your way to the top. You will find a hole near the top to feed the power cable through. This will allow you to plug this into the display.

If you require an ethernet cable, this will be easier to thread through the opposite arm.

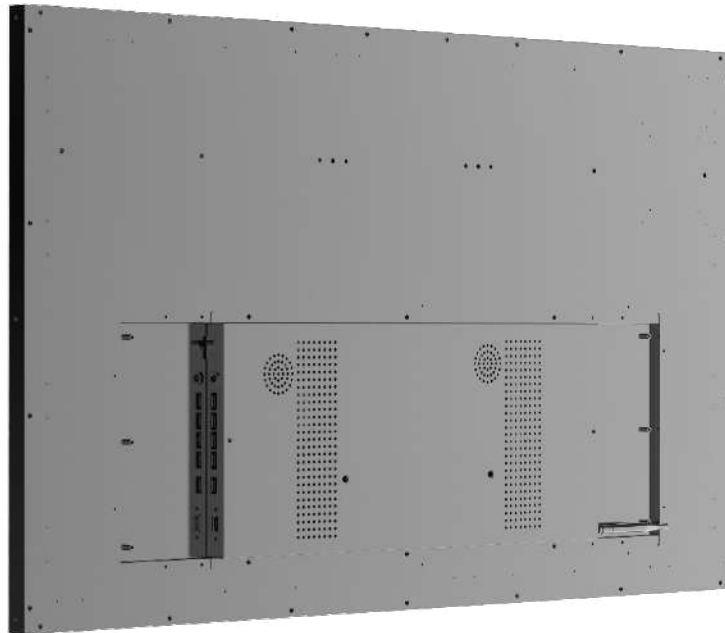


Top hole to feed through power cable

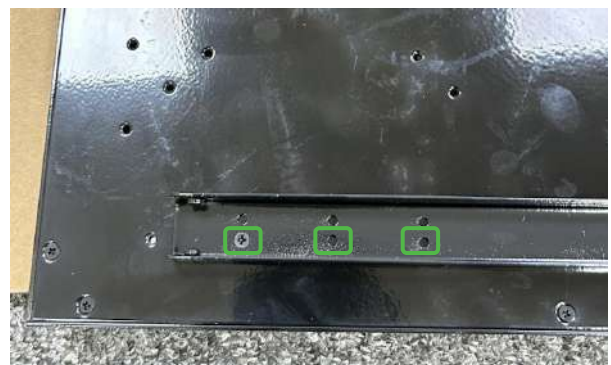


How it looks when the cable has been threaded through

Lay the display on a soft flat surface ensuring the screen is protected.



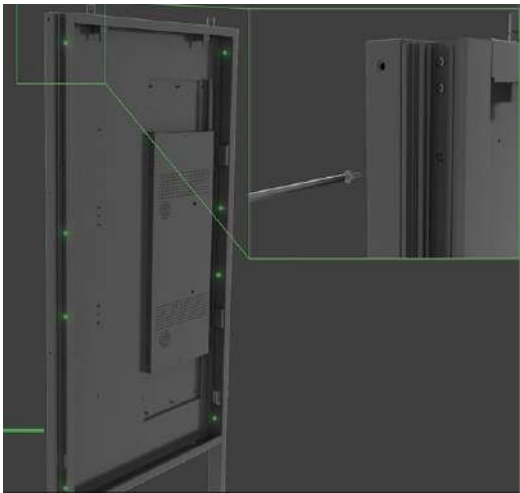
Screw brackets into the back of the screen, this must be done on the two long side of the screen. Please use the outer holes of the bracket, as indicated by the green boxes below.



Install the screen into the kiosk frame by using the mount and hook method, lift the screen into the frame and hook to the metal mounts on either side (There are 2 on each side, indicated by the green circles below).



Secure the frame to the screen by screwing in on the sides. There will be 4 on each side.



If you have a double-sided kiosk, repeat the previous steps to install the second screen. Or, if you have a single-sided kiosk, you can now install the glass back cover following the step below.

Lay the glass black cover on a soft flat surface, screw in the brackets to the back of the cover and install the cover to the opposite side of the screen by using the mount and hook method as previously used.



Now that the screen(s) and cover are secured and the cables have all been connected, we can now install the side arm covers. The bottom of the arm covers have a space for the power cable to pass through.



Replace the covers at the top of the arms and ensure the cover that has the space for the threaded cable, is at the bottom.



Finally, screw in the WiFi Antenna at the top. If you have two screens there will be two antennas to screw in.



Your kiosk is now ready to use.

If you have purchased the camera and microphone bar, see the next page for the final installation steps.

If you have purchased the optional camera and microphone bar with your kiosk you will now install this at the top.

First you will need to install the securing screws at the top of the kiosk. Be sure not to fully screw them in.



You will then place the holes at the bottom of the camera bar onto the screws. Then slide along and secure the screws in place.

Finally, plug in the USB and DC power.



Troubleshooting

Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	<ol style="list-style-type: none">1. Check antenna is securely connected2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device3. Forget the wireless network and reconnect4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	<ol style="list-style-type: none">1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	<ol style="list-style-type: none">1. Check if you have a backlight as this may be a content issue2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS.3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	<ol style="list-style-type: none">1. Plug a mouse into the screen and exit application2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	<ol style="list-style-type: none">1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Troubleshooting

Issue	Solution
Screen Flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone on display as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.



Contact technical support

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