



Versi Indoor Digital Signage Totem Installation Manual

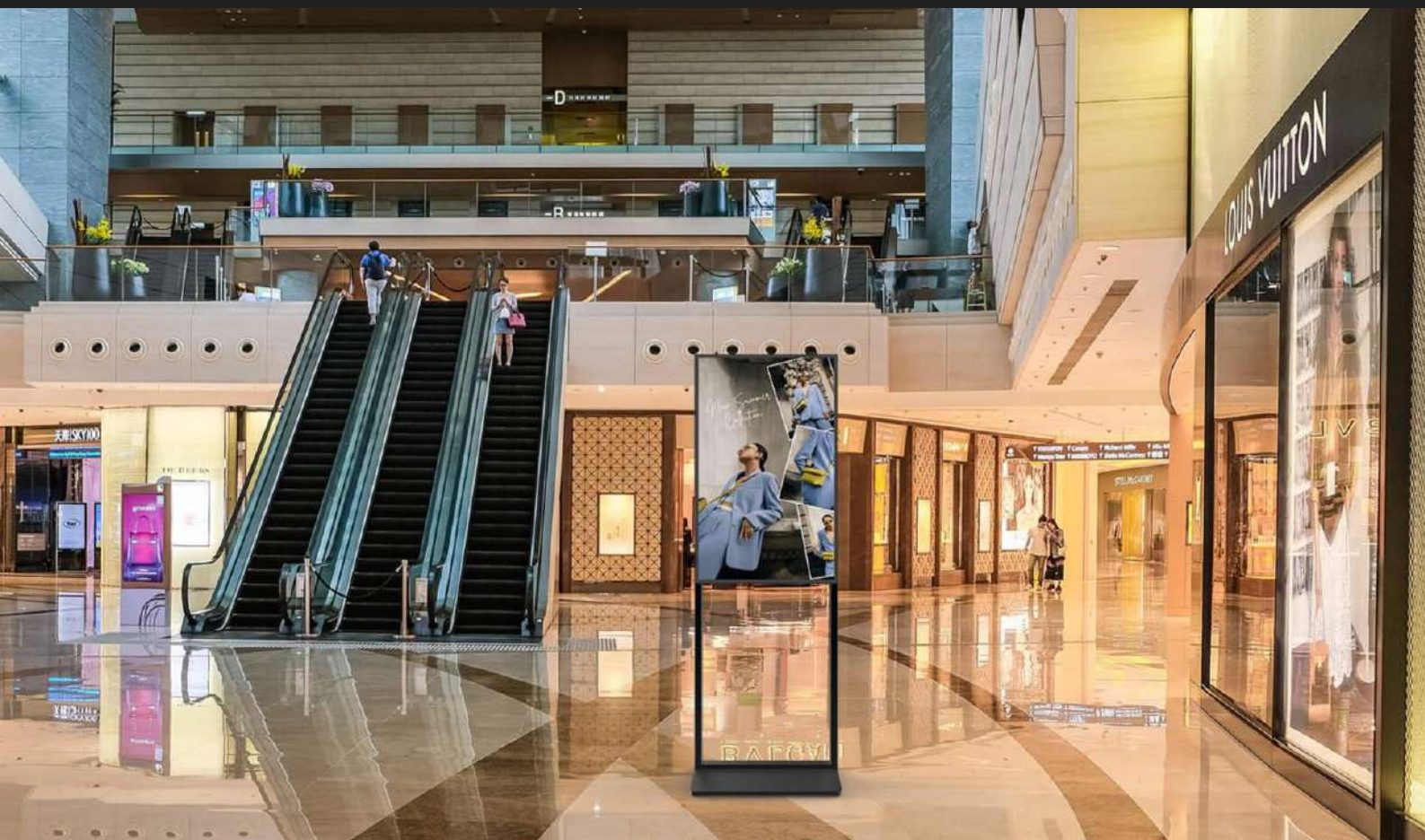


Table of Contents

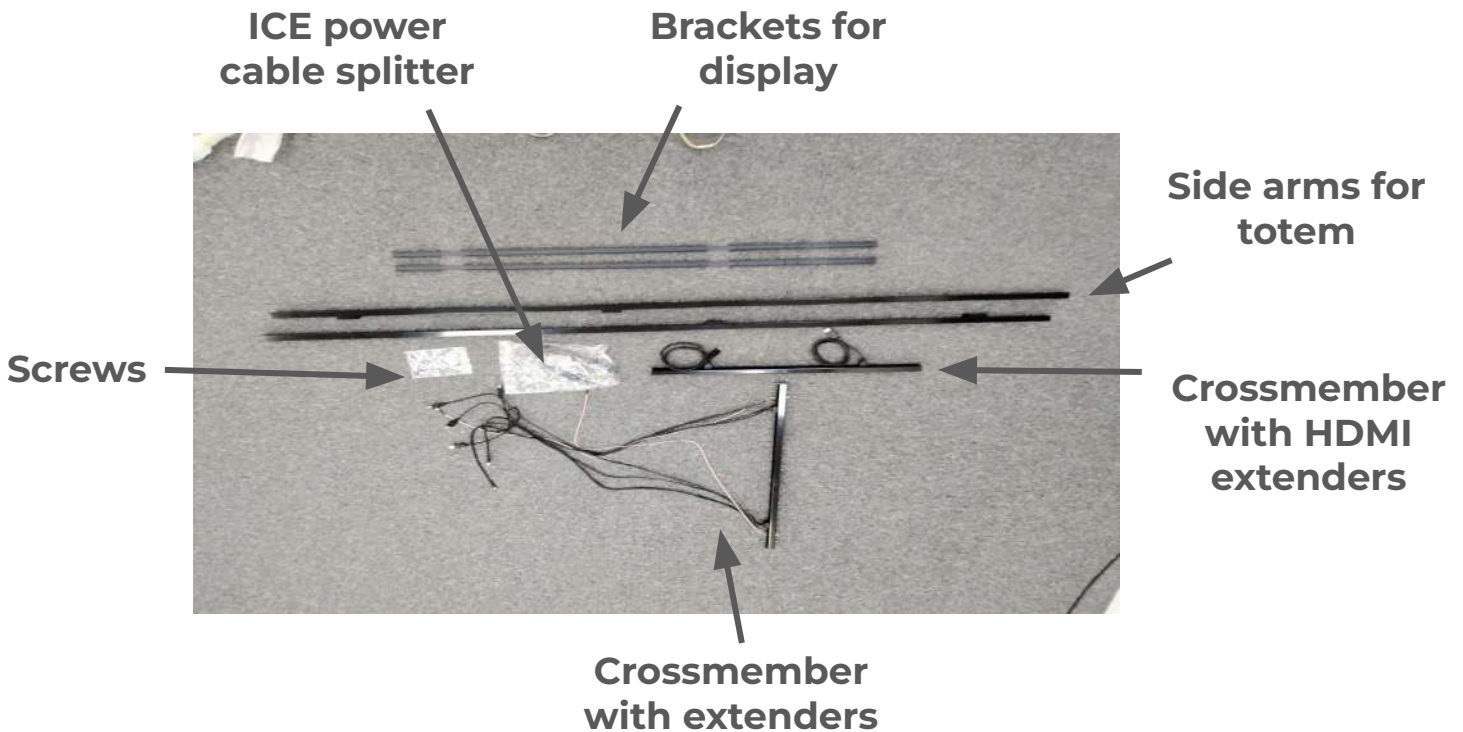
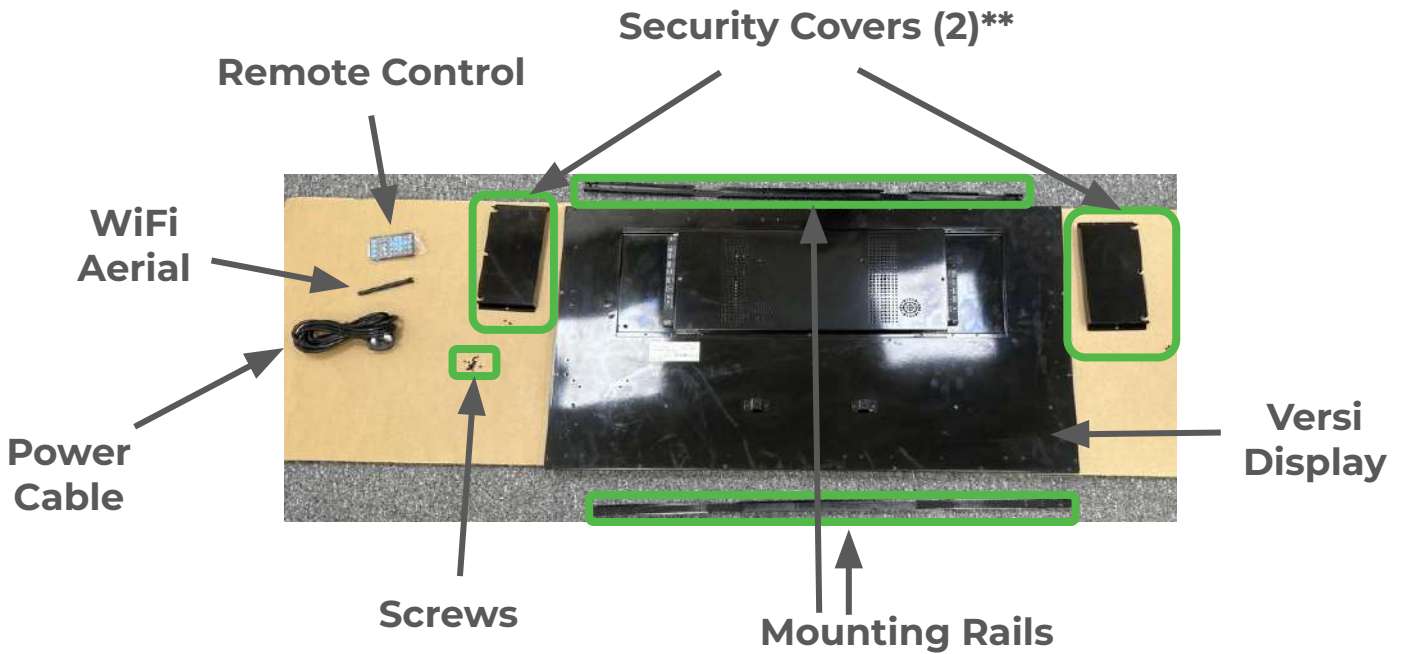
<u>Package Contents</u>	<u>03</u>
<u>Tools Required</u>	<u>06</u>
<u>Instructions</u>	<u>08</u>
<u>Troubleshooting</u>	<u>18</u>

Package Contents



Contents

For each Versi Totem you have ordered you will have 5 boxes. The boxes will contain the following contents*.



*If you ordered a double sided totem, then the contents are doubled. Certain cables may not be included depending on your specification.

**Included only if the screen is wall mounted.



Glass back cover if you have ordered a single-sided totem, or second display if you have ordered a double-sided display.

Choice of base

You will have one of the bases below, depending on your order.



Large base



Slim base

Tools Required



Tools Required

Tools that may be required during your installation.

Phillips Screwdriver



Socket Set (optional)



Instructions



Instructions

Remove the covers from the arms by unscrewing the cap found at the top and bottom.

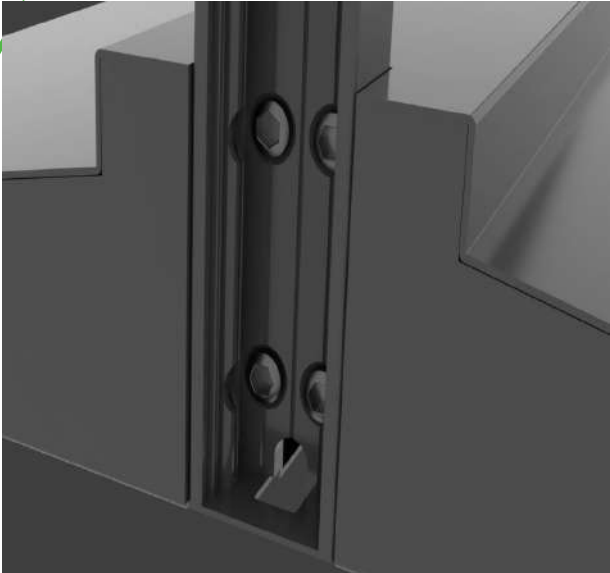


Removing the covers

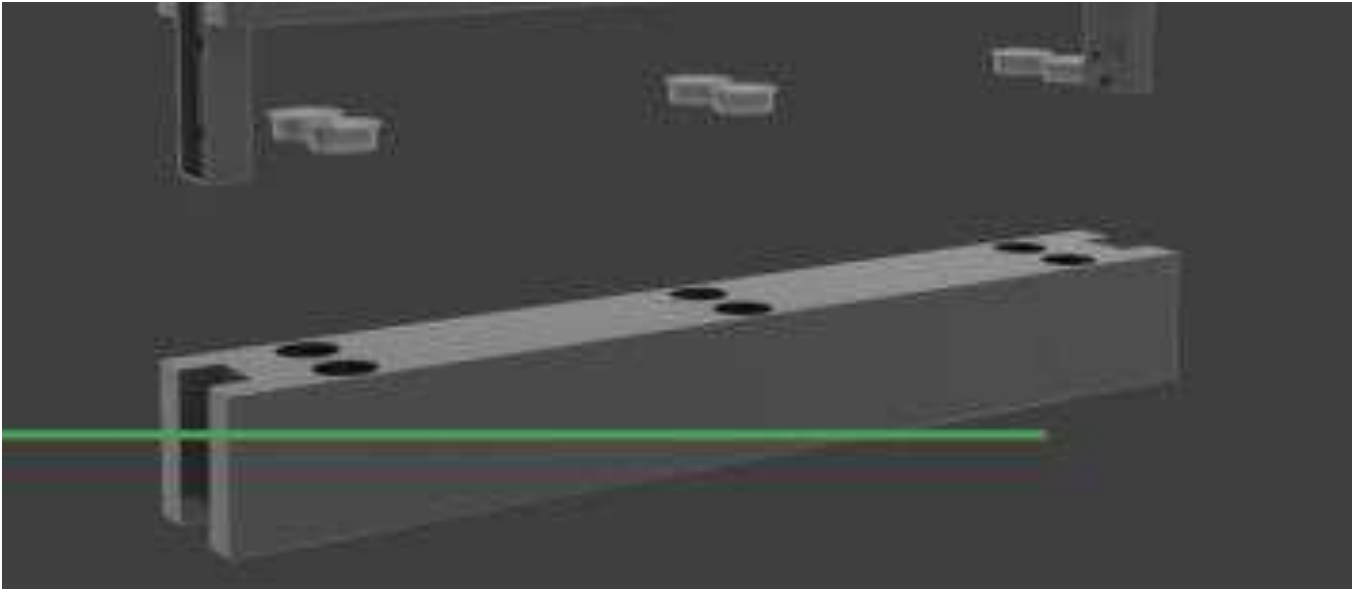


Caps shown on each end

Screw in the arms to the base at the bottom (shown by the arrows below). There will be 4 screws in total on either side



In your prepared space, you will bolt the base to the ground using the anchor bolts. There are 6 bolts in total.



Install the crossmembers, do not tighten all screws until they are all in place. There will be 4 screws on each side per crossmember.



Screw the bottom arms to the lower half of the kiosk, there will be a total of 6 screws per side.



Thread the power cable along the arms. Starting from the bottom and work your way to the top. You will find a hole near the top to feed the power cable through. This will allow you to plug this into the display.

If you require an ethernet cable, this will be easier to thread through the opposite arm.

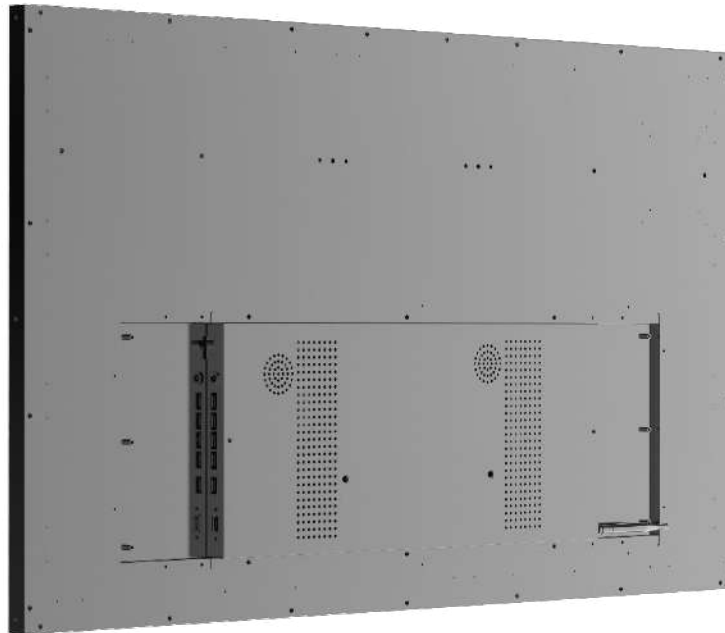


Top hole to feed through power cable

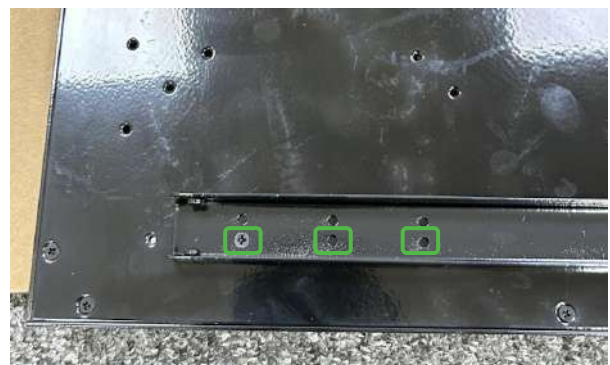


How it looks when the cable is thread through

Lay the display on a soft flat surface ensuring the screen is protected.



Screw brackets into the back of the screen, this must be done on the two long side of the screen. Please use the outer holes of the bracket, as indicated by the green boxes below.



Install the screen into the kiosk frame by using the mount and hook method, lift the screen into the frame and hook to the metal mounts on either side (There are 2 on each side, indicated by the green circles below).



Secure the frame to the screen by screwing in on the sides. There will be 4 on each side.



Thread the power cable along the arms and attach to the screen alongside any other cabling.

If you have a double-sided totem, repeat the previous steps to install the second screen. Or, if you have a single-sided totem, you can now install the glass back cover following the step below.

Lay the glass black cover on a soft flat surface, screw in the brackets to the back of the cover and install the cover to the opposite side of the screen by using the mount and hook method as previously used.



Now that the screen(s) and cover are secured and the cables have all been connected, we can now install the side arm covers. The bottom of the arm covers have a space for the power cable to be fed through.



Replace the covers at the top of the arms and ensure the cover that has the space for the threaded cable, is at the bottom.



Finally, screw in the WiFi Antenna at the top. If you have two screens there will be two antennas to screw in.



If you have purchased the camera bar with your kiosk you will be now install this at the top.

First you will need to install the securing screws at the top of the kiosk. Be sure not to fully screw them in.



You will then place the camera bar holes into the screws and slide along and secure the screws to then secure the camera bar.

You will also then plug in the USB and the DC power.



Troubleshooting



Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	<ol style="list-style-type: none">1. Check antenna is securely connected2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device3. Forget the wireless network and reconnect4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	<ol style="list-style-type: none">1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	<ol style="list-style-type: none">1. Check if you have a backlight as this may be a content issue2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS.3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	<ol style="list-style-type: none">1. Plug a mouse into the screen and exit application2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	<ol style="list-style-type: none">1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Troubleshooting

Issue	Solution
Screen Flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone on display as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.



Contact technical support

cs@lomasatech.com

UK: +44 (0) 191 622 0725

US: +1 (805) 308-9623