Versi Indoor Wall Mount Digital Poster

Installation Manual
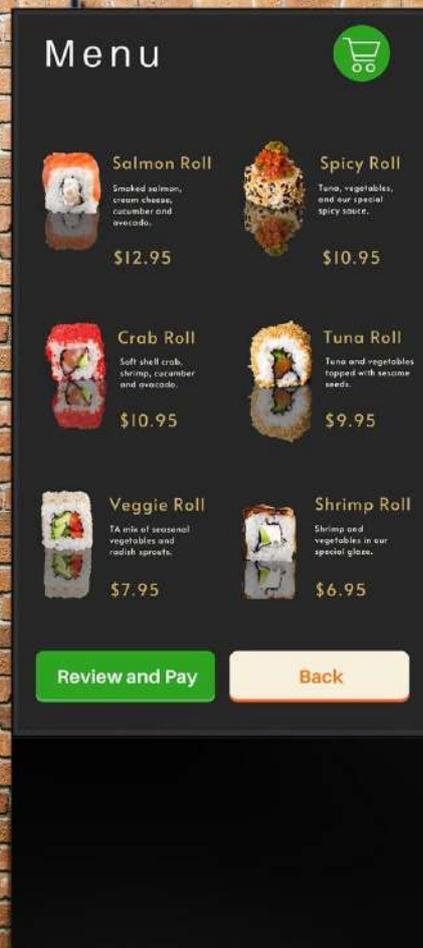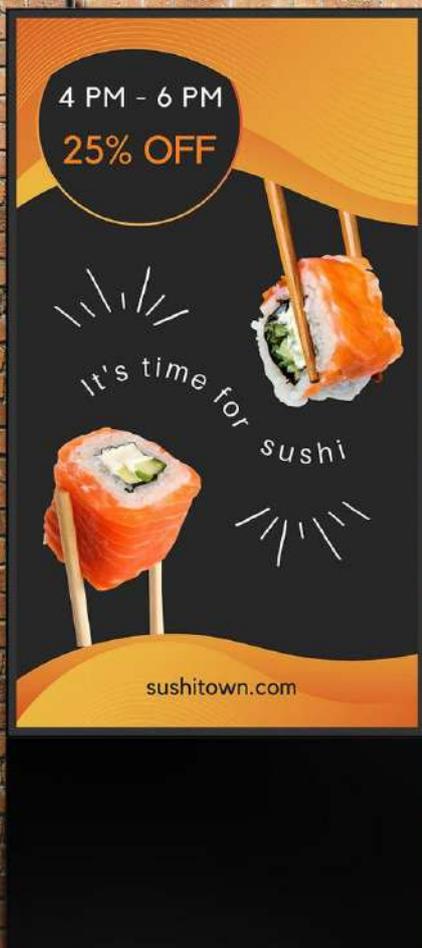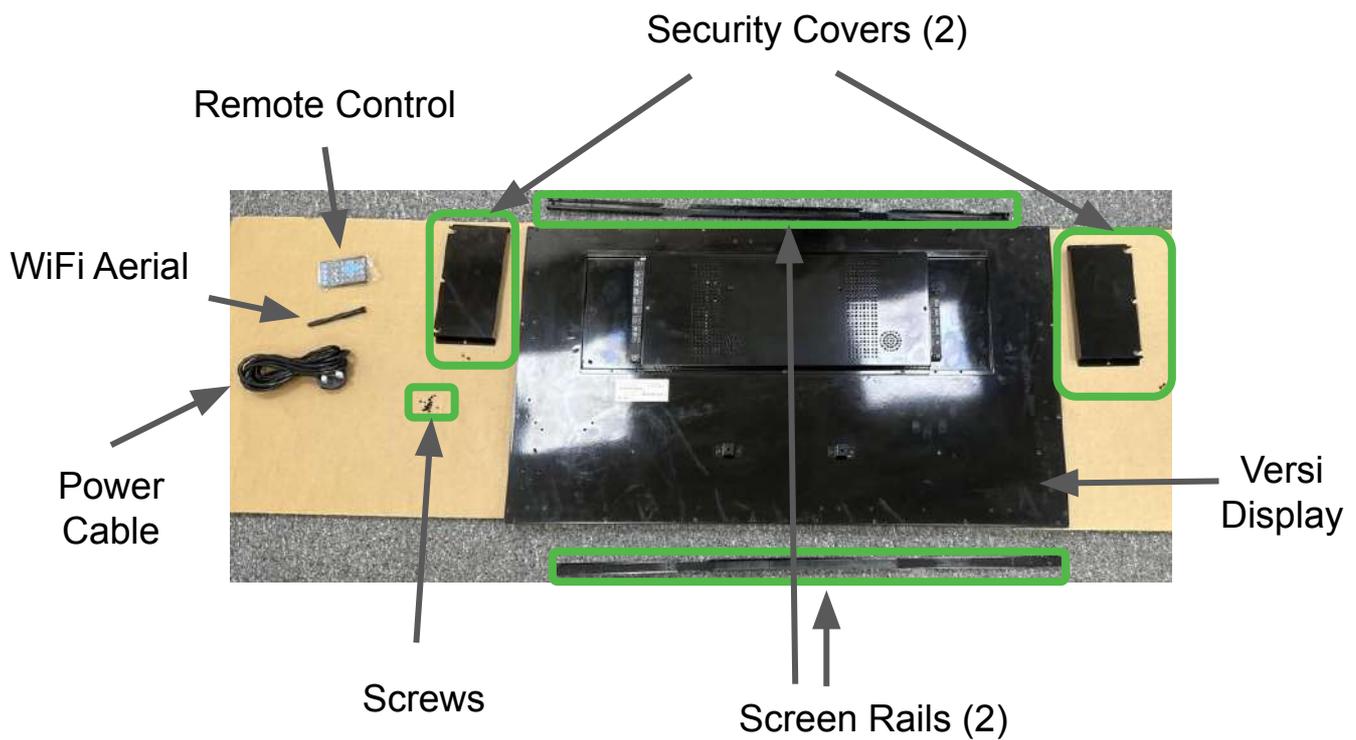
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Package Contents

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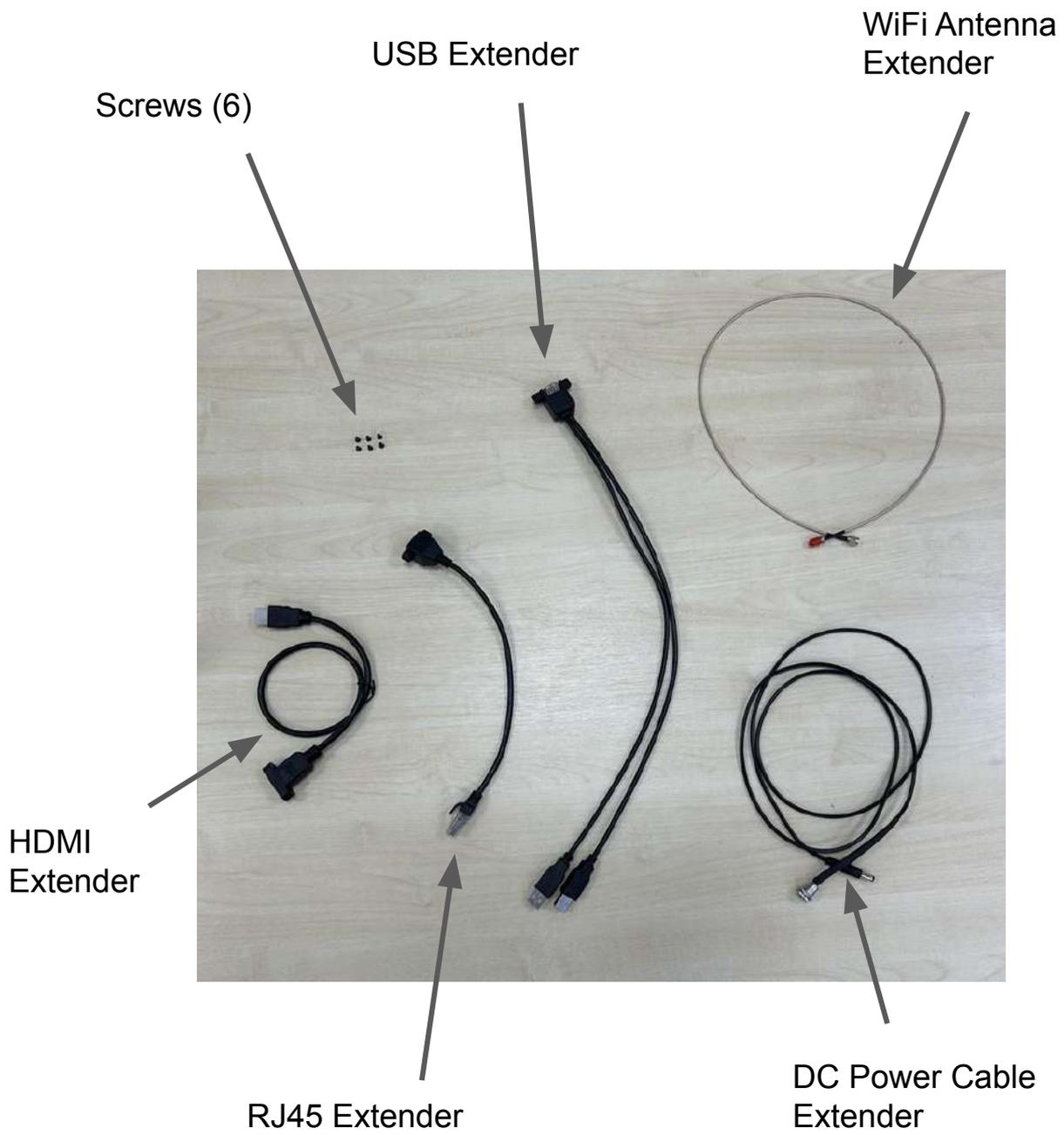For each Versi poster you have ordered you will have 2 boxes. The boxes will contain the following contents.

Poster Wall Frame

Security Covers (2)

Remote Control

WiFi Aerial

Power Cable

Screws

Screen Rails (2)

Versi Display

Screws (6)

USB Extender

WiFi Antenna
Extender

HDMI
Extender

RJ45 Extender

DC Power Cable
Extender

Anchor bolts for mounting the frame onto solid walls

Tools Required

Tools Required

The following tools may be required during your installation.
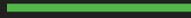
Phillips Screwdriver

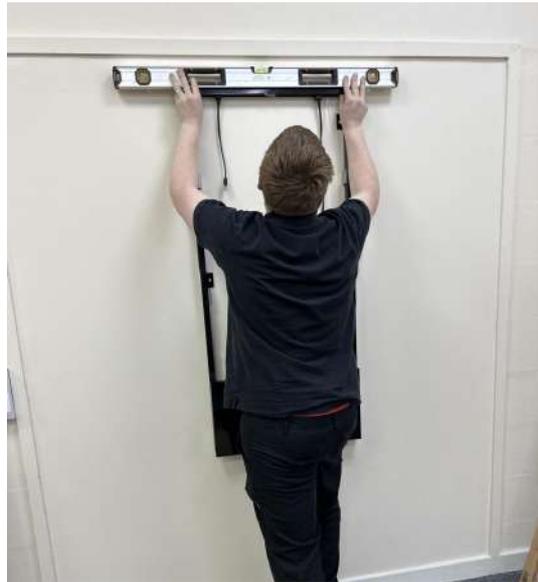Spirit Level

Power Drill

Socket Set

Installation Instructions

Instructions

Within your prepped area lift the wall bracket onto the wall. Using a spirit level make sure that it is levelled out and mark the points where your screws will be going into.

Drill into the marked points.

Now, use the anchor bolts provided (shown in the image below) to secure the frame to the wall.

Please note - These anchor bolts are for solid walls e.g. brick or concrete. You may need to source your own fixings depending on the type of wall you are installing the screen on.

Now you will install the extension cables to the poster frame. Within your order you will find the following:

- USB Extension
- HDMI Extension
- RJ45 Extension
- DC Power Supply Extension
- Wifi Antenna Extension

Below you will find a diagram of where you can install these extensions. There is also a bottom crossmember with the same openings. Dependant on your requirements, this will determine where to place the cables, if required at all.
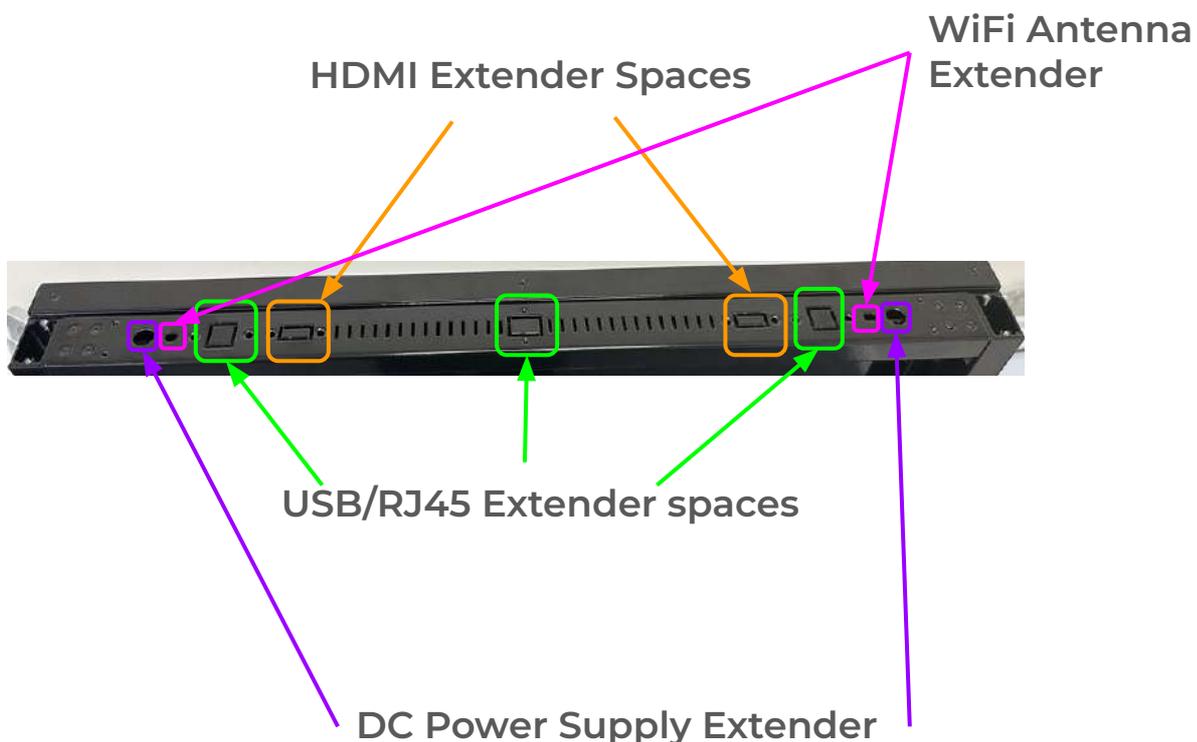
You will require 6 screws for the USB, HDMI and RJ45 extenders.

You will need to thread through the WiFi extender. Either from the top or bottom crossmember and secure into place with the nut and washer.
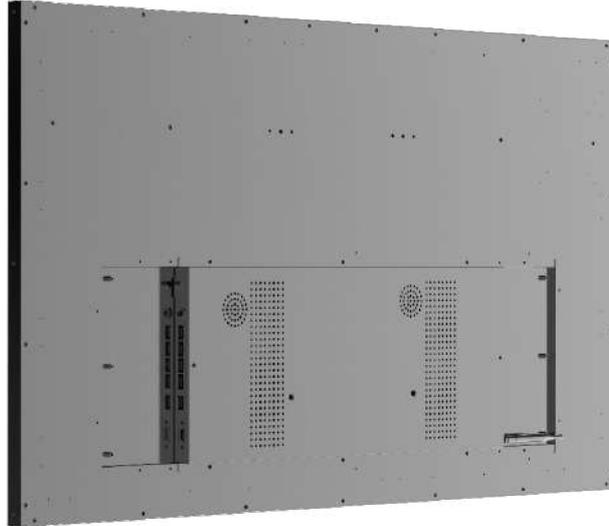
For the DC Power Supply Extension you must first remove the nut and washer, then feed this through the hole and then connect the nut and washer.

Pop the cover that you wish to install and then feed through the cables and secure by screwing them in place. This is only for the USB, HDMI and RJ45 extenders.

We recommend to at least install the USB extension. This will allow you to use a mouse and keyboard to test the displays at your discretion.

WiFi Antenna Extender

HDMI Extender Spaces

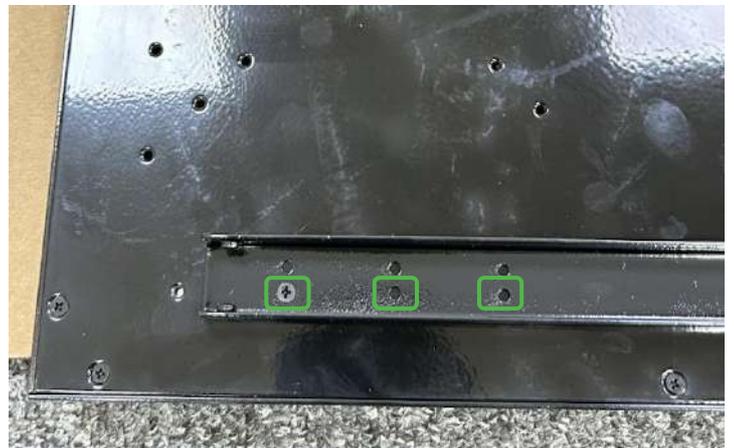USB/RJ45 Extender spaces

DC Power Supply Extender

Next you should lay the screen on a soft flat surface, screen side down.

Screw the rails into the back of the screen, this must be done on the two long sides of the screen.

Please use the outer holes of the rail, as indicated by the green boxes below.
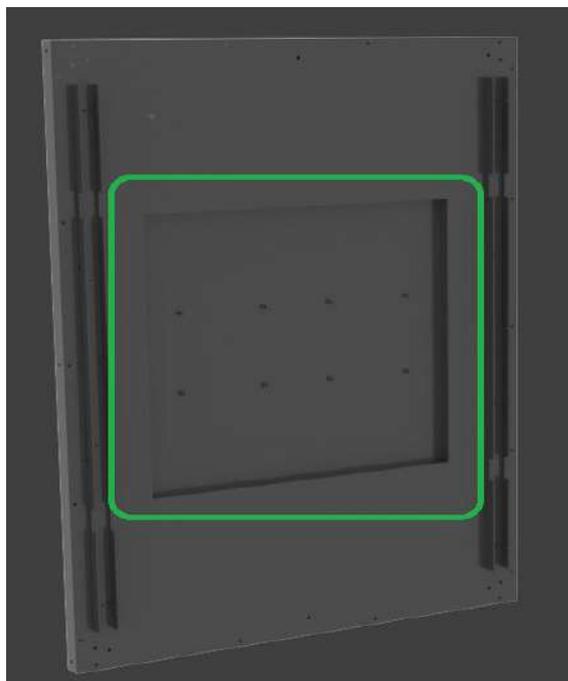
If you are adding your own NUC PC you should install it now to the back of the attached bottom glass cover.

You should mount this using the Versi PC Holder, where there are VESA mounting holes in the shape of an X (indicated by the green square). *Please note, this is an add-on which you may purchase in addition to your display.*
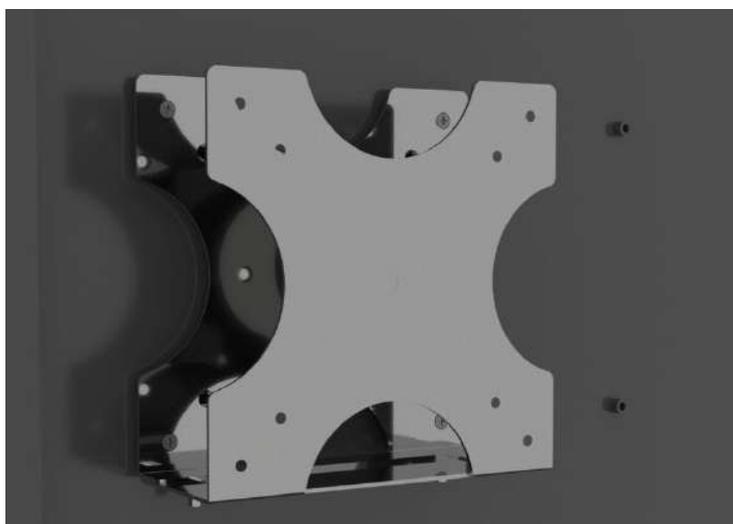
You will need to unscrew from the sides of the glass cover to remove this and then install the NUC PC.

Once complete, reattach the glass cover.

Where to unscrew & secure mount
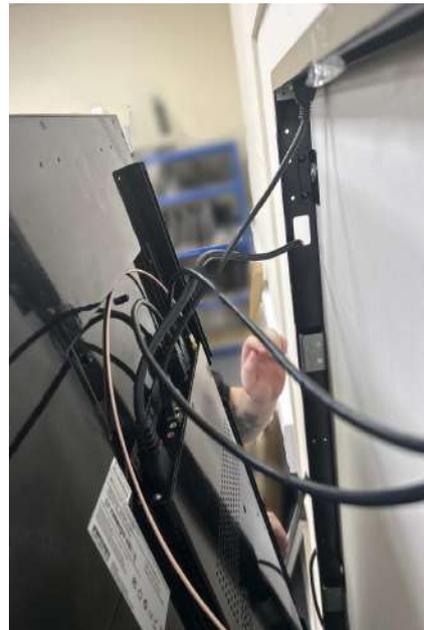

Area to Mount Mini PC

Versi PC Holder (Optional)

One person should now hold the screen up while a second person connects the extension cables from the poster frame to the relevant ports on the screen.

Depending on how you want to install this you will need to plan where the power will be connected.

This can be at the back of the display if fed from behind the wall, or the power cable can be fed internally down the side arms from the top or the bottom (by removing the small covers) to the power port.

Next, slide the screen into place on the frame by hooking the rails. Finally, attach the WiFi Antenna to the top right of the screen and switch on your power.

Your Versi Digital Poster is now ready to use!

Troubleshooting

Troubleshooting

Issue	Solution
Wi-Fi dropping in and out	1. Check antenna is securely connected 2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device 3. Forget the wireless network and reconnect 4. Ensure the Wi-Fi network supports 2.4Ghz
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.
No Display/black screen	1. Check if you have a backlight as this may be a content issue 2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS. 3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team.
Dark/dull display	1. Plug a mouse into the screen and exit application 2. Check screen brightness settings and alter accordingly.
Display intermittently turning off	1. Please check all ventilation ducts to ensure none have been blocked reducing air flow.

Issue	Solution
Screen Flashing on and off	1. Please contact the LamasaTech Customer Success Team.
Content not loading from CMS application	1. Check time zone on display as this can prevent signage applications running correctly
Display doesn't boot or hangs on LamasaTech Logo	1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team.

LamasaTech

Contact technical support

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cs@lamasatech.com

UK: +44 (0) 191 622 0725

US: +1 (805) 308-9623