



Versi Indoor Digital Signage Display

Installation Manual



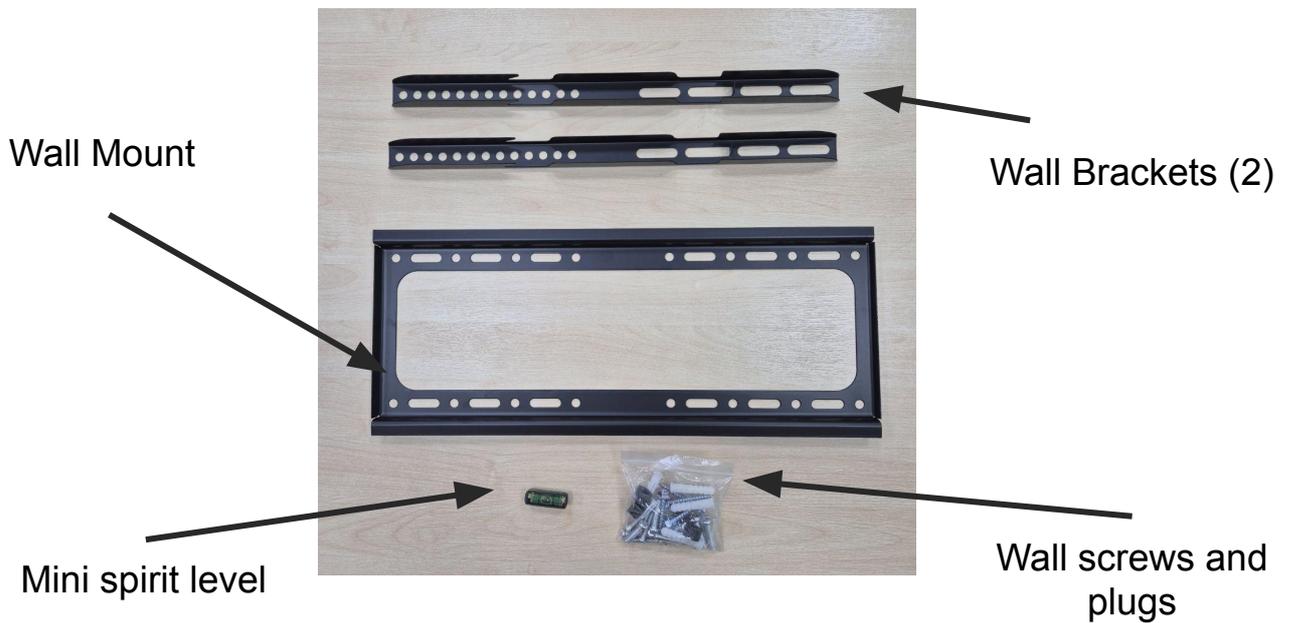
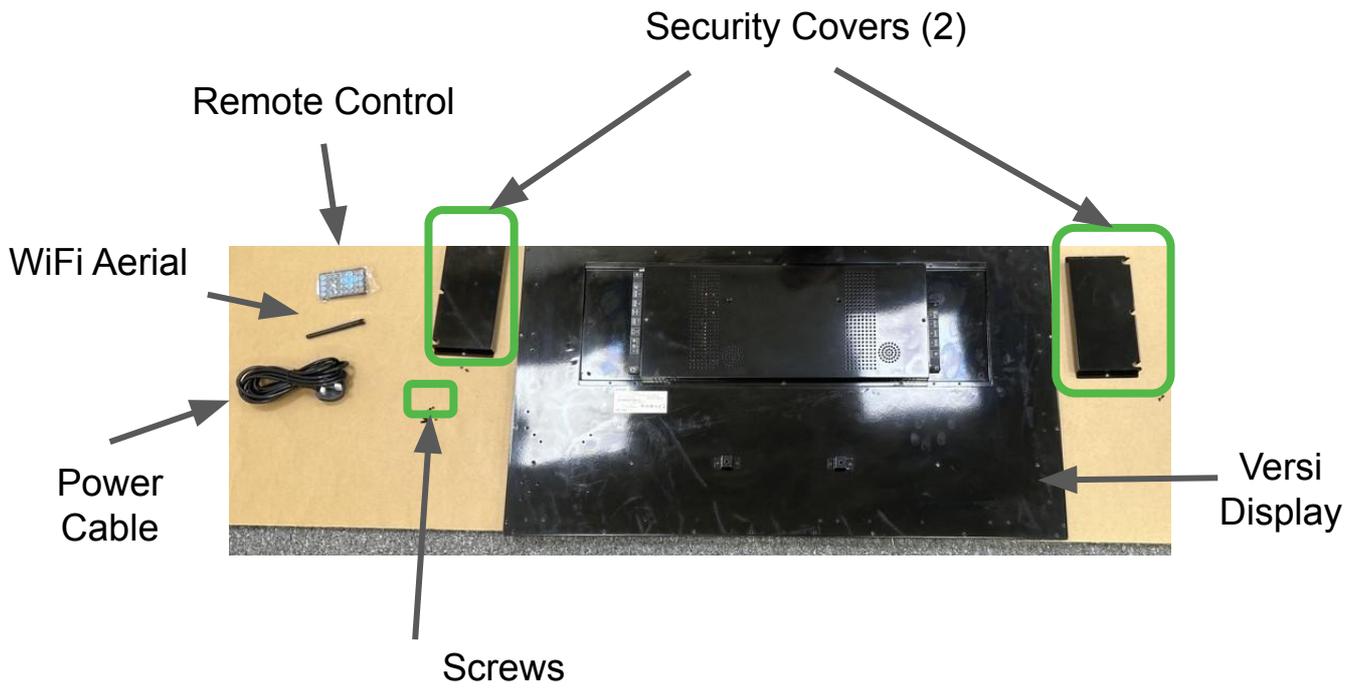
Contents

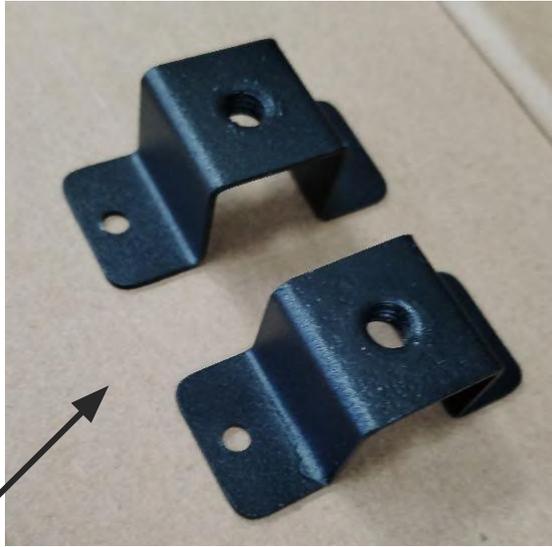
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Package Contents

Contents

For each Versi display you have ordered you will have 1 box. The boxes will contain the following contents.





Adapters for brackets to allow the screen to mount in Portrait orientation.

Tools Required

Tools Required

Tools that may be required during your installation are listed below.

Phillips Screwdriver



Power Drill



Spirit Level

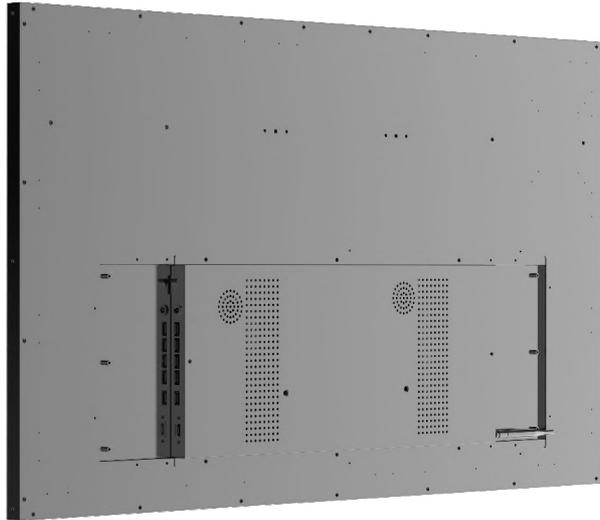


Instructions



Instructions

Lay the display down on a soft flat surface, ensuring the protection of the screen. Then remove the security covers.



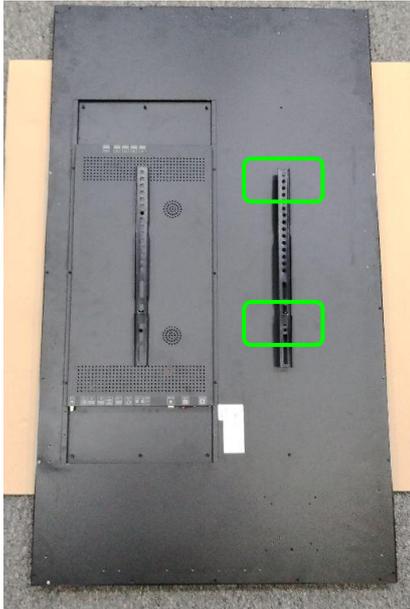
Next, line up and screw the wall brackets to the back of the screen. Depending on your preference for having the screen in landscape or portrait orientation, this will determine how you secure the brackets to the back of the display.

For landscape orientation, you must place the rubber spacers between the screen and the bracket to ensure a level mount. See the example below.

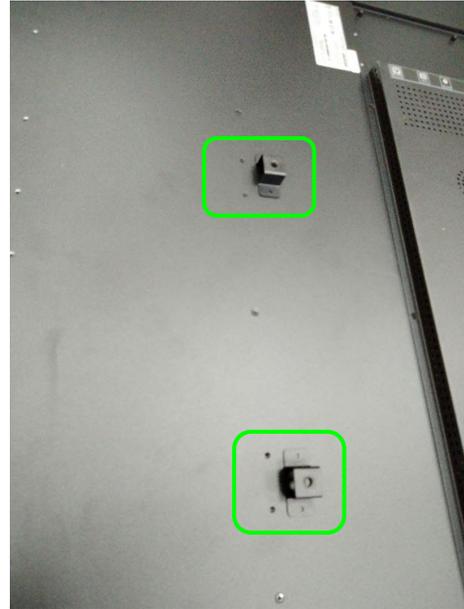


Landscape installation

Alternatively, to mount the display in portrait orientation, you must screw in the adapters as shown below in green.



The adapters need to be secured before the bracket is secured



Adapters in position

If you are adding your own NUC PC, you should install it now. Mount it using a mini PC VESA bracket, where the display has VESA mounting holes in the shape of an X, as shown in the image below indicated in green.

Please note that we do not provide this bracket. Our team can recommend a compatible bracket; please contact us if you need assistance.



Area where mini PC can be mounted on the back of the display

You will then need to mark where your display will be fixed. Using your mount and spirit level, carefully mark the points where you will drill your holes.

Once done, drill holes into your wall.

NOTE: The fixings provided are for solid walls. If you choose to mount to plasterboard, you will need to arrange for your own fixings.

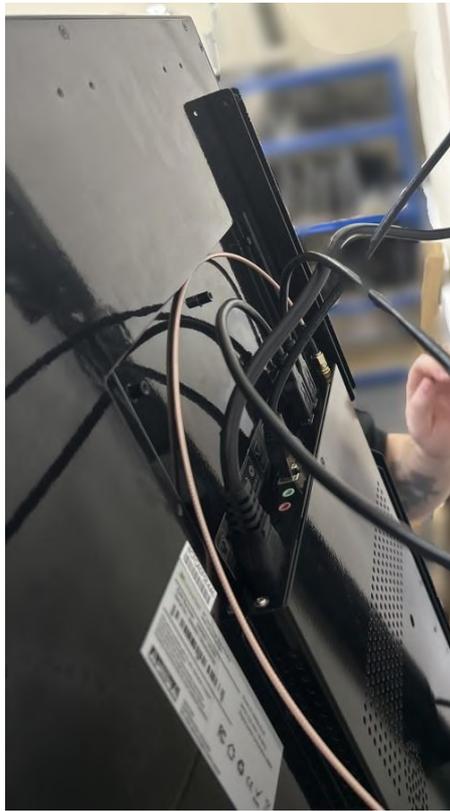


Once you have created your holes, you will need to insert the plugs provided. Next, line up your mount and begin to screw it into the plugs. Please note: do not fully tighten any screws until all are inserted.

Place the spirit level back on the mount and tighten the screws.



Now pick your screen up and attach any cabling that is required. After doing so, reattach the security covers. A second person could be helpful at this stage.

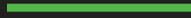


Now attach the tightening screw (highlighted in the picture below) to the brackets on the screen and hook the screen into place.



You're ready to power up and test the display.

Troubleshooting



Troubleshooting

| Issue | Solution |
|--|---|
| Wi-Fi dropping in and out | <ol style="list-style-type: none">1. Check antenna is securely connected2. Check Wi-Fi signal strength- if the wireless signal is too weak look at hardwiring the device3. Forget the wireless network and reconnect4. Ensure the Wi-Fi network supports 2.4Ghz |
| Display doesn't boot or hangs on LamasaTech Logo | <ol style="list-style-type: none">1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team. |
| No Display/black screen | <ol style="list-style-type: none">1. Check if you have a backlight as this may be a content issue2. Plug a mouse into the usb port on the top of the display and exit the application to see if you can get to the OS.3. If you now get a display then this is down to content if you still have no display then please contact the LamasaTech Customer Success Team. |
| Dark/dull display | <ol style="list-style-type: none">1. Plug a mouse into the screen and exit application2. Check screen brightness settings and alter accordingly. |
| Display intermittently turning off | <ol style="list-style-type: none">1. Please check all ventilation ducts to ensure none have been blocked reducing air flow. |

| Issue | Solution |
|--|---|
| Screen is flashing on and off | 1. Please contact the LamasaTech Customer Success Team. |
| Content not loading from CMS application | 1. Check time zone in display settings as this can prevent signage applications running correctly |
| Display doesn't boot or hangs on LamasaTech logo | 1. Android OS issue, generally a firmware upgrade required please contact the LamasaTech Customer Success Team. |



Contact technical support

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